

## Montana Shared Catalog Spring 2024 Membership Meeting

April 17, 2024 – MLA Conference 1-4

### **Roll Call Taken By Sign-In Sheet and Chat online**

#### **MSC and MSL Staff Introductions**

- Amy Marchwick, MSC Lead System Administrator
- Melody Karle, MSC System Administrator
- Mel Carroll, MSC System Administrator
- Laura Tretter, MSC System Administrator
- Keiley McGregor, MSC Trainer
- Guil Poelsma – Montana Library Network Technical Support (new MSL employee intro)

\*Note – the order of the meeting got a little jumbled because of the MSL Commission Meeting that ran concurrently

#### **Resource Sharing Infrastructure Request – Amy Marchwick**

Overview of MSL's presentation/request being presented to Commission and hopefully being forwarded to the legislature to get state funding for many MSL programs including the MSC.

(recess for Commission Meeting)

#### **Fall 2023 Minutes Approval – Action**

Karen Mayhall moved to accept minutes as written; Elizabeth Jonkel second. Motion passed unanimously

#### **MSC System Update**

##### **GovDelivery Newsletter – Mel Carrol**

Replaced msc-discuss listserv, open ticket at helpdesk to subscribe, anyone can sign up. There is an archive linked at the bottom of the newsletter for past issues. Please check junkmail folder if you are signed up but haven't been getting newsletters.

##### **ServiceNow, new ticket system – Keiley McGregor**

Starting transition April 24 through the end of May. Looks a lot like Zoho. Works much the same. Things to know: Need an Okta account, your old/existing Okta account (for ASPeN) works. If you don't have an Okta account, Zoho account info moved over so any old Zoho info (email address) can be used to create new Okta. Closed Zoho tickets can't be accessed except by MSC Staff. GovDelivery newsletter will have updates through this process. ServiceNow also has knowledgebase – which will be live on April 24<sup>th</sup> and it is organized similarly to Zoho KB.

## **MSC Budget ACTION – Amy Marchwick**

FY25 Budget – similar to previous years.

Cost Share to cover budget 4.25% increase. MSC tries hard to stay within 4-5% range for yearly increases. Both documents posted in ASPeN.

Karen Mayhall moved to approve the MSC budget for FY 2025. Tina Peterson seconded. Motion passed unanimously.

Shannon Washburn moved to approve Cost Share; Sydney Tallman seconded. Motion passed unanimously.

MSL has work ongoing to standardize the Cost Share formula – to make it more efficient and fair. In draft currently. Going to NAC. Draft sent to directors in March. New formula would be based on service population rather than circulation and other numbers. Have gradual implementation for any large drops or jumps. After NAC looks at and votes, then it comes before MSC for vote. Not in effect until FY26. Next MSC Update through GovD will include how to comment to NAC on this.

**MSC specific Legislative Resource Sharing request** – voted down by Commission during concurrent meeting, so request will be revised and resubmitted

## **New Products**

### **SymphonyWeb**

Online version of Workflows in browser instead of install. Some caveats/issues. Has a lag, doesn't clear boxes as fast, a few extra clicks, barcode scanning is finicky. You can log in on client and browser at same time. Firefox not recommended for this.

Other products still coming – Community Engagement Platform, tailored emails to patrons. BlueCloud Visibility, Google search for a book brings up library info. Data Control, admin tool for batch editing. eResource Central, allows 3<sup>rd</sup> party collections to show up in Enterprise searches, ie Overdrive and Hoopla.

### **Autorenewal – Melody Karle**

Opt In. If items are eligible for renewal, they will be auto-renewed. Need HTML notices set up first. Put in a ticket.

### **Notices – Mel Carrol**

**HTML Email Notices** - Please open a ticket to have your notices converted, these look much better and have nicer formatting

**BCA Notices** - New option for print notices, formatted with logos and customization options. Can be used for overdue, assumed lost, bill notices.

### **MARC Listener – Laura Tretter**

MARC listener is for exporting MARC records directly from OCLC Connexion Client into Workflows with a click (no Smartport). Open a ticket, OCLC has lots of training support for Connexion Client.

### **Library Configuration Assessment – Amy Marchwick**

MSC team planning in depth review of every library's configuration. Settings within your Workflows etc. This will take time and MSC will be in touch with members regarding this.

### **BlueCloud Mobile App**

The app is back! Sirsi has moved to development of replacement App in house, called BlueCloud Mobile2. When it's ready (June), transition will be seamless from patron side, they won't need a new app download or anything.

### **BCA Report Spotlight – Mel Carroll**

MSC team will be weeding reports and condensing folders to follow Workflows module. Paring down duplicative reports, merging and combining. Goal is to make reports more intuitive. Any radical changes will be reported in GovDelivery.

### **BCA Subject Heading Analysis Report – Keiley McGregor & Laura Tretter**

Collection Analysis tool –

Montana Tribes - subject heading in the records, in the 610, 650, 651 fields. This shows what items you have and breaks them down by decade. Article in the KB.

Montana Authors – pulls from MARC 650 field.

If you have a subject heading you'd like to query – please let us know.

**Adjourn @ 4pm**