



Information Products Department Overview
Kenny Ketner, Information Products Lead
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Overview

Our team of three in Information Products (Kenny Ketner, Bob Holliday, and Nick Beckstrom) works hard to develop software solutions for the agency and to implement them. We try to get the most value from our limited resources through a mix of purchasing third party solutions, working with contractors, and developing software in-house.

A New Cadastral Application

- Result of years of feedback and planning
- Contract with Langan Engineering
- Collaboration with State IT Services (SITSD) and Department of Revenue
- Releasing early 2024

ServiceNow Implementation

- Work closely with SITSD
- Support the “no wrong door” vision of customer service
- Better analytics and reporting for the agency
- Migrating at least five library departments to ServiceNow in 2024

MSL Website

- Support for content editors
- NHP Website Migration
- MTSRN Site and Payment Processing

MSL Web Applications

- ASPeN (Library Directory and Continuing Education)
- Data List, Data Bundler, and Digital Atlas

Support & Putting Out Fires

- Troubleshooting as needed
- Support GitLab and other internal tools to support modern software development
- Manage the monthly updates to Esri web mapping services

Questions or Comments?

- Please reach out to Kenny at kketner@mt.gov or 406-444-2870