



MEMO

To: Montana State Library Commissioners
From: Rebekah Kamp, Data Coordinator and Kenny Ketner, Information Products Lead
Subject: Website Broken Link Update
Date: July 31, 2023

This update is provided to the State Library Commission for informational purposes. Per the Commission’s charge to develop a user-friendly website with no more than 2% broken links, the Montana State Library worked with the State Information Technology Service Division (SITSD) to develop a report that will measure and identify broken links on the msl.mt.gov website. The initial run of this report identified a broken link rate of 5.7%, 14,731 broken links out of 257,005 total links.

As indicated in the below data, 1,132 assets (i.e., pages) currently have a broken link. MSL will prioritize updating broken links that most frequently appear, such as in navigational menus, to help minimize the number of pages impacted. Content editors have started making updates, and staff will monitor progress using a weekly report. In the first week, staff already reviewed and corrected more than 1,000 links.

1,132	14,731	0	14731
Assets with Broken Links	Reported Broken Links	Broken Links Ignored	Broken Links Remaining
of 1,136 total assets	of 257,005 total links		