



Wrangling the Wild West of Hot Spot
Cataloging in the MSC

April 14, 2023

Who we are

Keiley McGregor
MSC Trainer

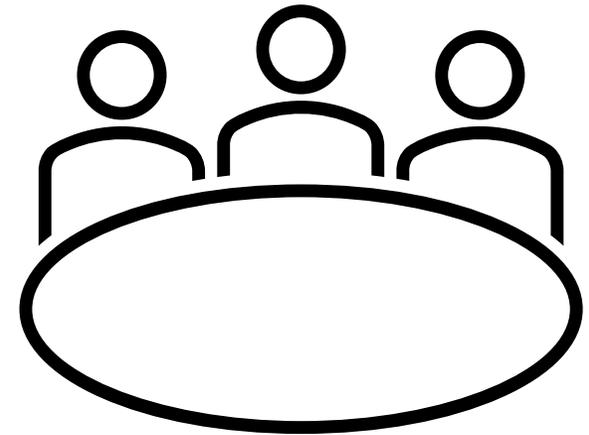
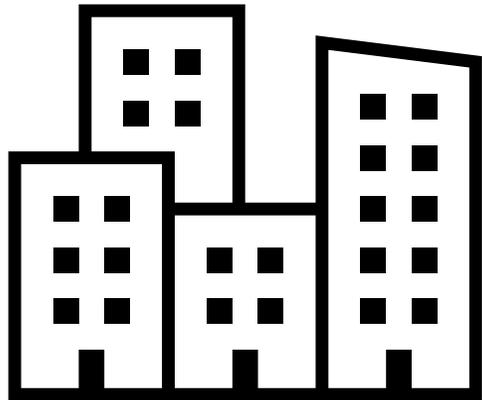


Melody Karle
MSC System Administrator



Who you are

Library type, work role, and why you're here

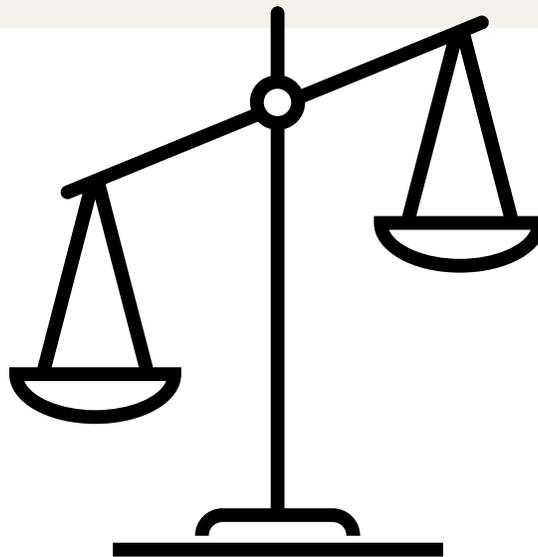


What this session is about

(and what it's not about)

We will cover:

1. An overview of the hot spot program and initial challenges
2. What to consider when selecting a hot spot record to use
3. Hot spot reports in BCA
4. Where to find resources on cataloging these materials



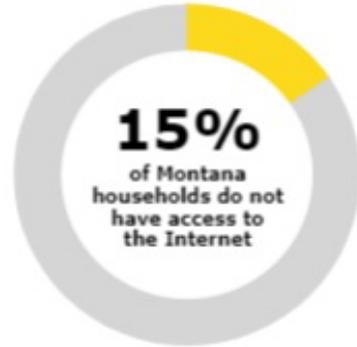
We will not cover:

1. An in-depth MARC cataloging tutorial for hot spots or other equipment

What is this program and
why should I care?

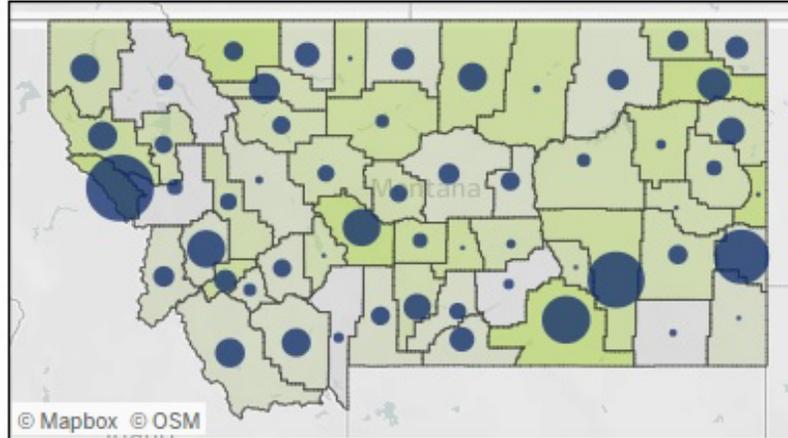
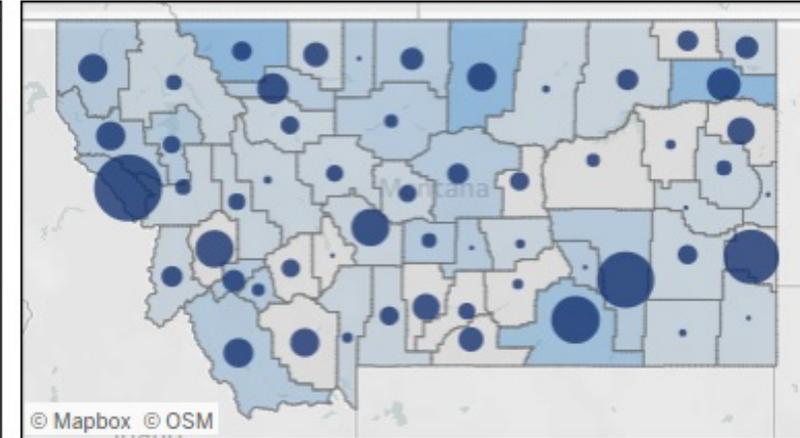


NO INTERNET ACCESS



% HOUSEHOLDS WITHOUT INTERNET

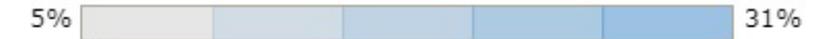
Roosevelt	32%
Mineral	31%
Glacier	31%
Wibaux	29%
Meagher	28%
Big Horn	28%
Sanders	26%
Rosebud	26%
Golden Valley	26%
Phillips	25%

NO INTERNET ACCESS
PER CAPITA HOT SPOT USEBELOW POVERTY LEVEL
PER CAPITA HOT SPOT USE

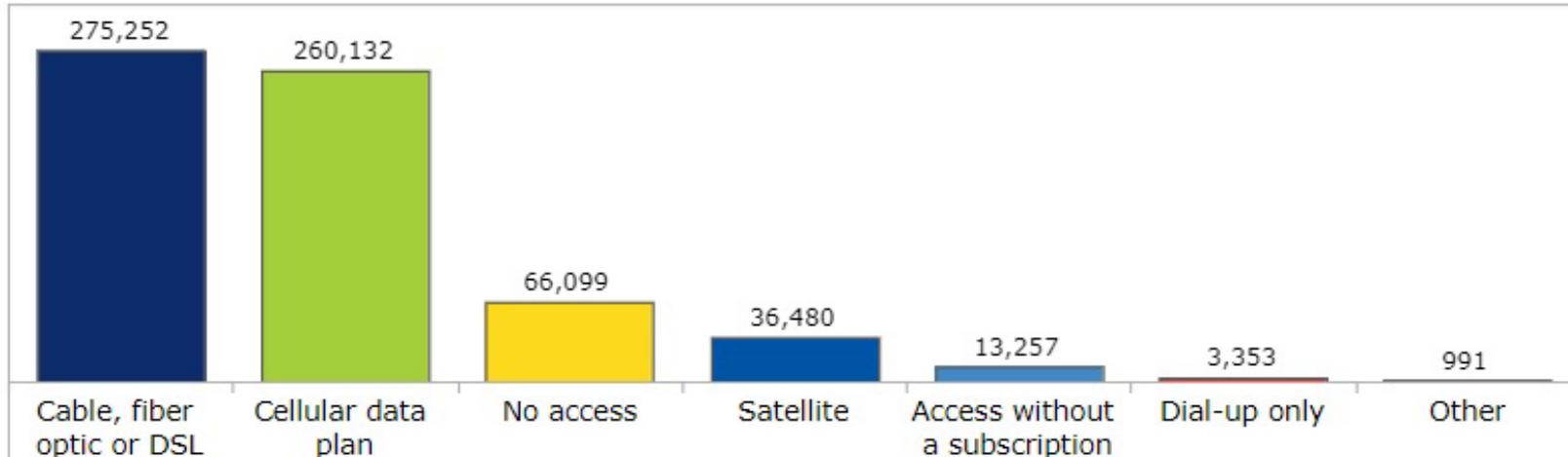
% households with no Internet access



% of Individuals Below Poverty Level



INTERNET ACCESS TYPE BY TOTAL HOUSEHOLDS



Montana State Library. (2023, April 10). *Montana Internet Access*. Retrieved April 13, 2023.

Some households may have multiple types of connection unless otherwise noted. 17 total households with an internet

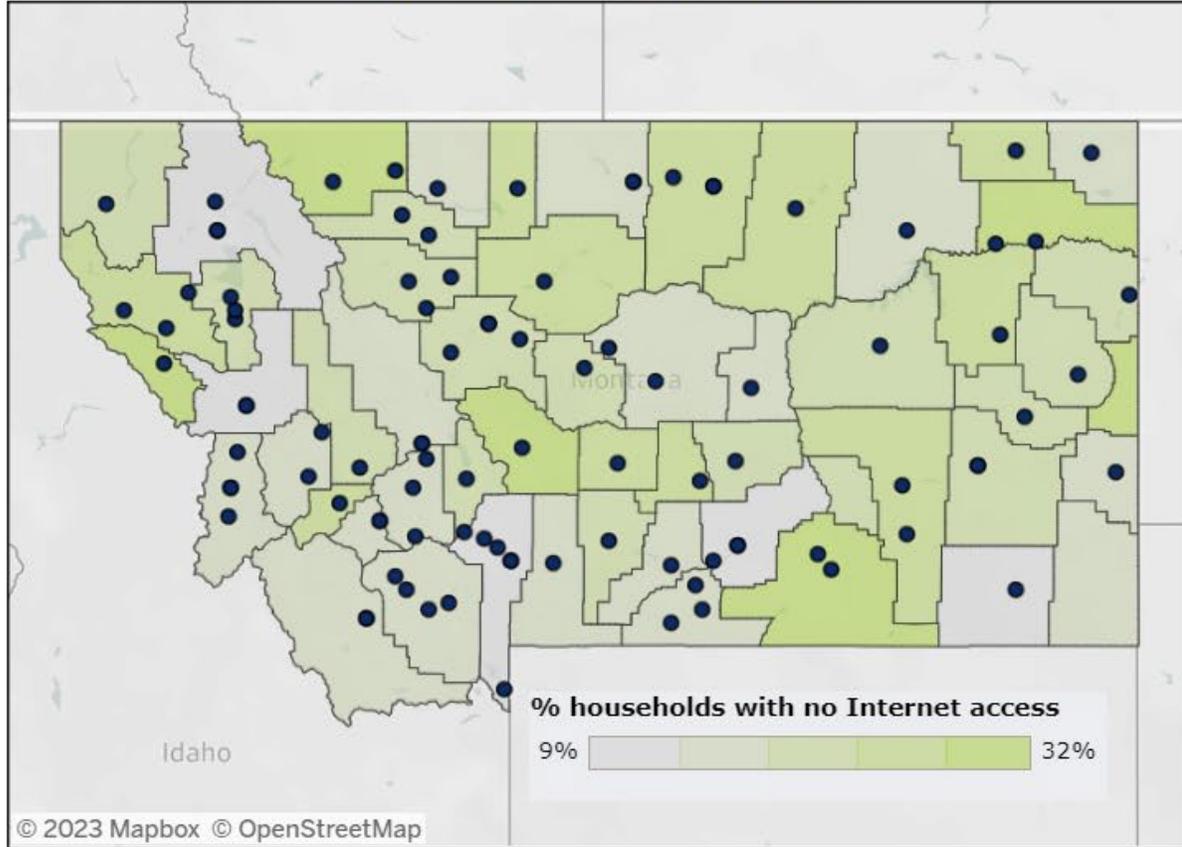
PROGRAM PARTICIPATION



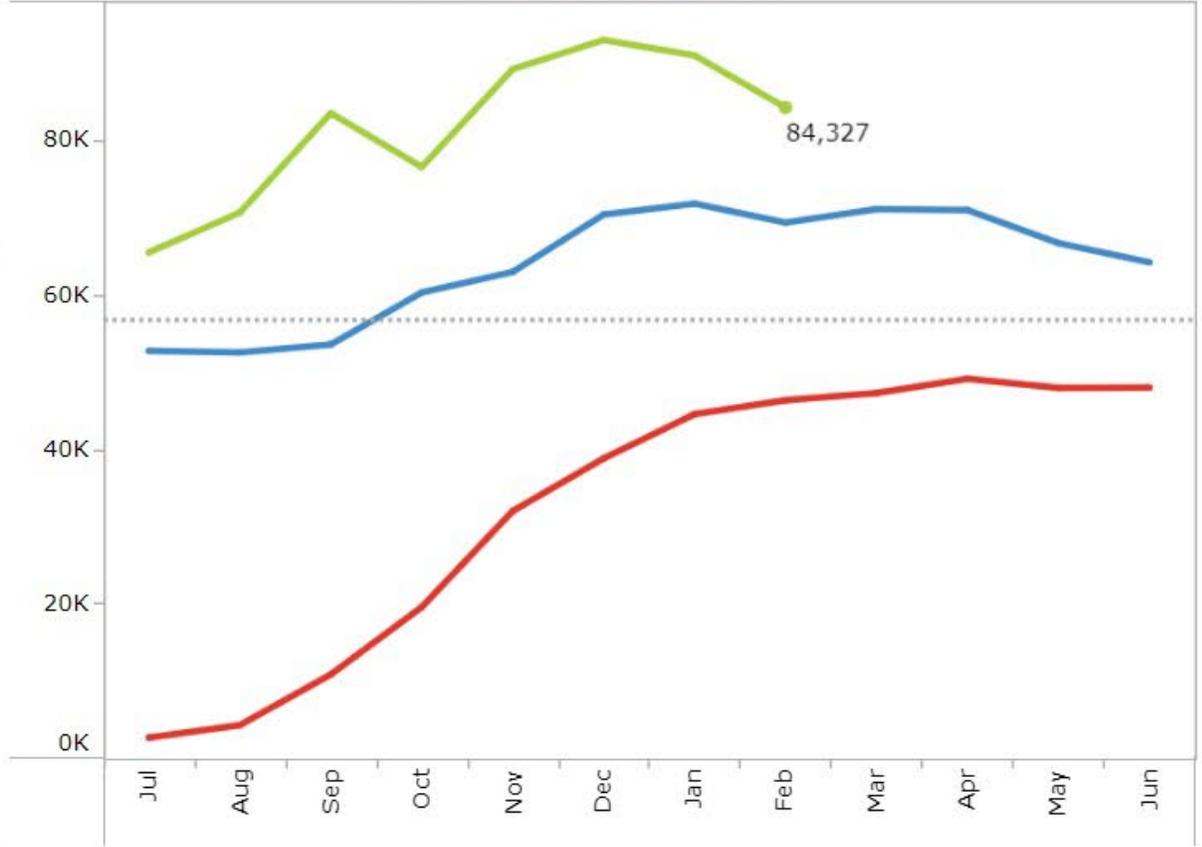
HOT SPOT USE



PARTICIPATING LIBRARIES



HOT SPOT USE (GB)



Data source: U.S. Census Bureau, Presence and type of internet subscriptions in households (B28002), 2015-2019 American Community Survey 5-year estimates. Retrieved from <https://data.census.gov/cedsci/table?q=b28002&tid=ACSDT5Y2019.B28002>

■ FY 2021
■ FY 2022
■ FY 2023

Library

(All) ▼

County

(All) ▼

Montana State Library. (2023, April 10). *Hot spot program summary*. Retrieved April 12, 2023.

EDUCATION AND WORK

49%

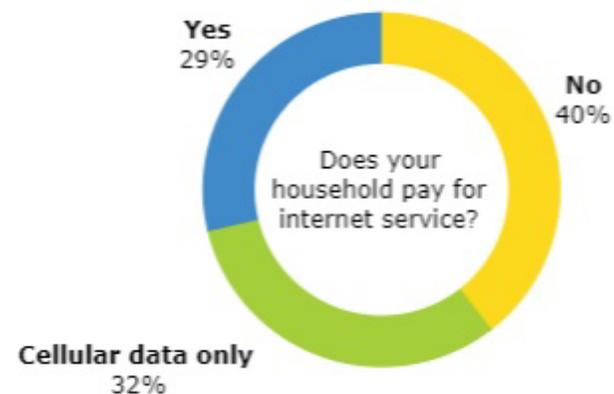
of hot spot users report using the device for work or school tasks such as completing homework, checking school information, working remotely, or applying for jobs. Additional users report informal educational uses like researching a topic of interest or learning a new skill.

PERCENT OF USERS REPORTING ONLINE ACTIVITIES

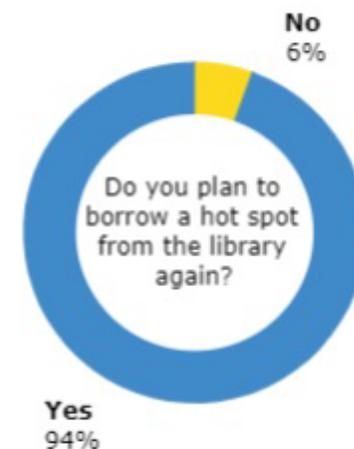
Keep informed of current events	52%
Research a topic of interest	50%
Connect with family and friends	41%
View entertainment	41%
Use social media	40%
Access online health or telehealth services	39%
Fill out forms (social services, taxes, etc.)	38%
Purchase items online	32%
Look up directions or transportation information	31%
Complete homework	31%
Check information about schools	25%
Look for/apply to jobs	23%
Learn a new skill	23%
Play computer games	20%
Enroll in or attend an educational class	17%
Other	7%
Conduct online or remote work	7%

Data collected from Hot Spot User Survey. 735 responses to date.

INTERNET SERVICE



RETURN BORROWERS



Montana State Library. (2023, April 10). *User feedback*. Retrieved April 13, 2023.

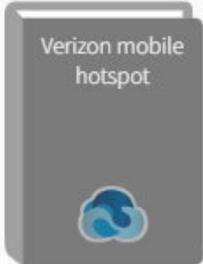
Why should I care how
hot spots are cataloged?



Reason 1: The State Library needs the data (and you may, too...)

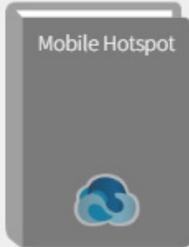
Item cat1:	<input type="text" value="HOTSPOT"/>
Item cat3:	<input type="text"/>
Item cat5:	<input type="text" value="MSLGRANT"/>

2.



Verizon mobile hotspot
Author Verizon.
Format  3-D Object
Electronic Access [Click here to access the hotspot user survey to give us your feedback.](#)

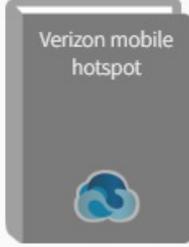
Reason 2: Patrons deserve a seamless experience (and you do, too!)

Mobile Hotspot  

Format  3-D Object

Electronic Access Click here to access the hotspot user survey to give us your feedback.

Big Horn County Public Library	HOTSPOT #23	Local holds only - 14 day checkout	Circulation desk - see staff - no holds
Big Sandy Branch Library	HOTSPOT #4	Local holds only - 14 day checkout	Circulation desk - see staff - no holds

Verizon mobile hotspot  

Author Verizon.

Format  3-D Object

Electronic Access Click here to access the hotspot user survey to give us your feedback.

How should I catalog
these hot spots?



Cataloging – Mobile Hot Spots article

Hot Spot Carrier	Title Control #
Verizon Mobile hot spot - filtered	a2786388
Verizon Mobile hot spot	a2786375
T-Mobile hot spot - filtered	a2786391
T-Mobile hot spot	a2786390

tem Info	Holds
Call number information	
Call number:	LCL-TRY HOTSPOT
Call library:	LCL-TRY
<input type="checkbox"/>	Shadow call number
Item information	
Item ID:	33144097011230
Type:	14DAYBR
Home location:	MEDIA-CTR
Item cat1:	HOTSPOT
Item cat3:	
Item cat5:	MSLGRANT

Call Number and Item Info Fields

- Holds-friendly call number
 - E.g., LCL-TRY HOTSPOT (not just HOTSPOT)
- DON'T apply a call number analytic, e.g., |ZVerizon; these are unnecessary.
- Item cats 1 and 5.

Extended Information – IMEI and SIM

Extended information

Tag	Contents
PUBLIC	Verizon service
STAFF	IMEI: 990015593349129 SIM: 89148000006014442634
STAFF	Verizon Jetpack // IMLS funded

BCA: Circulation > Equipment

BCA MTSC > Shared Reports > Circulation > **Equipment** 🔍 MTSCa

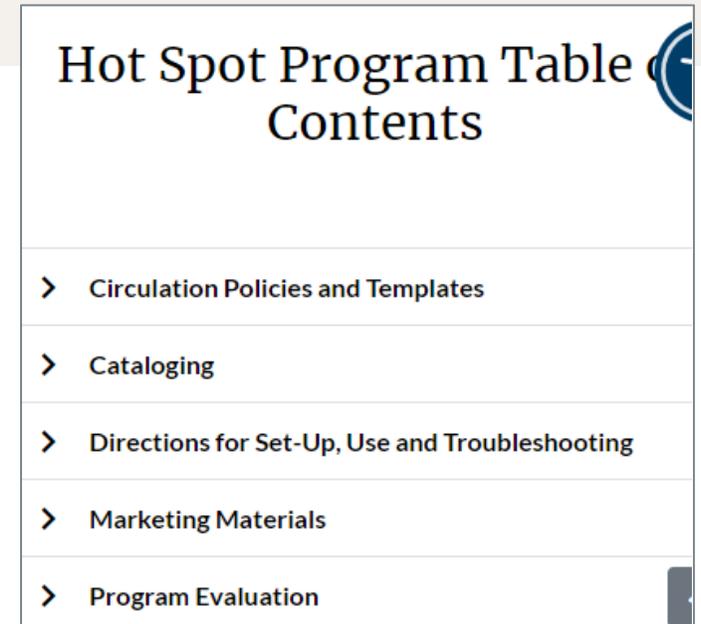
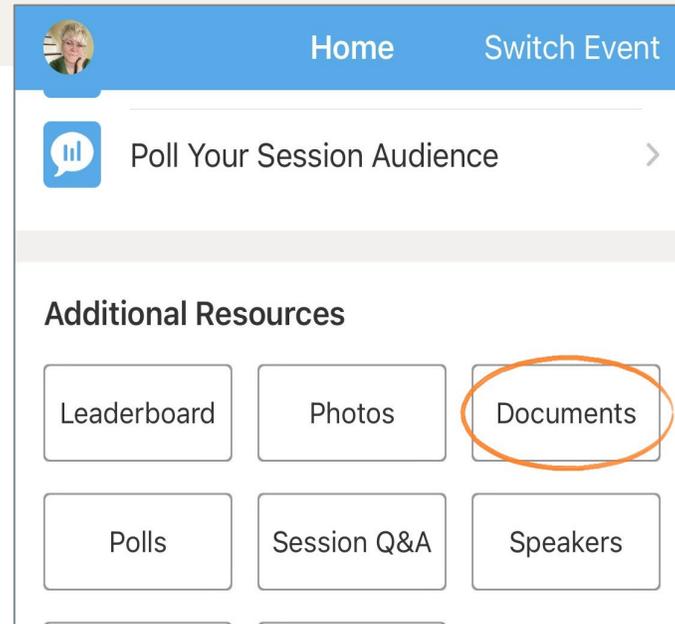
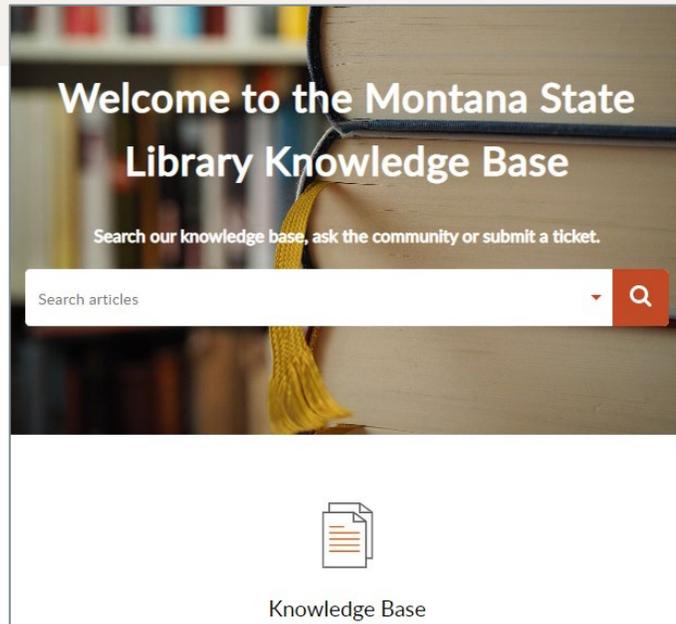
 **Hotspot LOST, LOST-ASSUM, LOST-CLAIM List**
Owner: MTSCadmin
Modified: 3/31/23 10:22:02 AM
List of hotspots with a current status of LOST, LOST-ASSUM, LOST-CLAIM. Includes price, date of status change, and total lifetime circ. MC 23

 **Hotspot Overdue Items - List**
Owner: MTSCadmin
Modified: 3/31/23 10:22:28 AM
A list of overdue hotspots including item information and User barcode. Date is set to be 1 day prior then report is opened. Prompts for Checkout library. For more detailed patron information, open a ticket for a custom report. MC 23

 **Hotspot LOST-PAID List**
Owner: MTSCadmin
Modified: 3/31/23 10:22:38 AM
List of hotspots with a current status of LOST-PAID. Includes price, date of status change, and total lifetime circ. MC 23

Resources

Help desk knowledge base, presentation slides on Whova, and the MSL website (Services to Libraries > Hot Spot Lending Program)



To contact the MSC team, please
open a help desk ticket.

<https://montanastatelibrary.zohodesk.com/portal/en/newticket>

