Montana Library Network

Core Services Program Evaluation Framework

Core Services	Evaluation & Planning
Name of program	
1-2 sentence description of program	
Who is being served by this program?	
What benefits are they receiving from the program?	
Desired outcomes for this specific program	
How are we doing in achieving these desired outcomes? Share qualitative and quantitative data	

What impacts are happening from the achievement of the desired outcomes?	
Who is not being served? Why?	
What barriers are hindering usage?	
What are the solutions (short and long-term) that can address the barriers?	
Who can help us address the barriers? (Current and future partners)	
Related CSC Programs: What other programs within this core service are working towards the desired outcomes?	

Related CSC Programs: What do we need to work on together to support the achievement of our desired outcomes?	
Related Core Services: What other core services committees are working towards the desired outcomes?	
Related Core Services: What do we need to work on together to support the achievement of our desired outcomes?	
How are we doing in achieving the overarching desired outcomes for this core services committee?	
How are we doing in achieving desired impacts? (Note: look for research that may support achievement of desired impacts)	
Final recommendations: what do we recommend as next steps for achieving our desired outcomes for this program?	

Final recommendations: what do we recommend as next steps for achieving our desired outcomes for this core service?

