

# Montana State Library VIRTUAL Fall Workshops 2021



## Schedule-At-A-Glance

8:30-9:00 am			
9:00-11:00 am		Self-care For You and Mental Health For Your Community - Dawn Behrend	Toward a More Equitable Future: Embedding Inclusion in Libraries - Thriving Libraries
11:00-11:30 am		Lunch Break	Lunch Break
11:30 am-Noon			
Noon-1:00 pm			
1:00-2:00 pm	The New MMP with Recollect - Jennifer Birnel		
2:00-2:30 pm		MT Public Library Directors Institute Kick-Off - Andrew Sanderbeck & Ned Parks	Transforming Teen Services - Amelea Kim
2:30-3:30 pm	MSC & Me: What Directors Need to Know Keiley McGregor		YALSA drop in
3:30-4:00 pm	MSC drop in		
4:00-4:30 pm			
4:15-5:15 pm	SOCIAL HOUR drop in		

<b>KEY</b>
library administration
collection management and technical services
library services to the public
technology

Register for individual sessions at [ASPeN.mt.gov](https://aspen.mt.gov) **SEATS ARE LIMITED**

ALL sessions are intended to be viewed LIVE. Only portions of some sessions will be recorded for lesser credit and viewing later. Viewing with colleagues is encouraged; please provide MSL staff with a list of attendees for each session so their attendance can be recorded and credit awarded. OPI credit available, contact MSL staff to request OPI credit. All registrants will receive an key

## *Program Descriptions*

Monday, November 15<sup>th</sup>

1:00-2:00 pm

### ***MMP in Recollect: A New Platform with New Tools***

- Jennifer Birnel, Montana Memory Project Director, Montana State Library

The Montana Memory Project has moved to a new platform and has a brand-new look. Learn how to navigate this powerful resource. This platform offers new ways to search and find content, as well as better ways of saving and sharing your favorite items. Open up an extra browser window and try out some of these features while we explore the new MMP together. This session will be recorded.

2:30-3:30 pm

### ***The MSC & Me: What Directors Need to Know***

-Keiley McGregor and Rebekah Kamp, Montana Shared Catalog staff, Montana State Library

The Montana Shared Catalog (MSC) is a voluntary library consortium with 180+ member libraries and 5 State Library staff who administer and train on its integrated library system (ILS) known as Symphony or Symphony WorkFlows.

Learn what your library's options are when it comes to:

- Circulating items
- Collecting stats on your collections and users
- Scheduling patron notices (email and/print)
- Performing regular catalog clean-up
- Training resources

This session will be geared toward directors and other supervisory staff who are new to the MSC.

3:30-4:00 pm

### ***MSC Drop-In***

4:15 – 5:15 pm

### ***Social Hour***

Join the MT State Library staff and your librarian pals for an informal meet-and-greet, and a few, fun, creative activities. Bring a yard length of string or yarn and your favorite afternoon beverage for a relaxing and fun end of our first day.

Tuesday, November 16<sup>th</sup>

9:00 – 11:00 am

## ***Self-Care for You and Mental Health for Your Community***

- Dawn Behrend

People often choose to become librarians out of a love for literacy and a desire to help others. While library school is fantastic for teaching such essential skills as reference interviews, collection development strategies, and even management skills, it does not traditionally provide instruction on managing patron behavioral issues and conflict resolution skills with challenging co-workers. In addition, librarians also face mounting demands such as filling multiple roles in times of shrinking budgets while juggling the demands of being adept at providing high level customer service that they may find themselves poorly equipped to manage.

In the face of such unanticipated workplace stressors, many librarians tend to make their own self-care needs a low priority which places them at an increased risk of burnout. Those who work with patrons who share their trauma stories or who witness violence in their libraries may also experience vicarious trauma or compassion fatigue. Being alert to signs of emotional distress and its impact on their own functioning is key for librarians to continue to meet the needs of their community of users and to maintain a healthy work-life balance.

Attendees will participate in discussions and breakout rooms during the session to share their own perspectives, challenges, and tips for self-care. Handouts will be provided to assist attendees in assessing their self-care and forming an effective self-care plan.

Participating librarians will:

- recognize the impact of chronic stress
- differentiate between burnout, vicarious trauma, and mental health concerns such as depression or anxiety
- identify strategies for self-care
- be able to navigate the mental health system more effectively and advocate for mental health in their own library community

*Dawn Behrend is a second-career librarian with over 20 years of experience as a master's level clinical psychologist. In addition to her work as an academic librarian, Ms. Behrend continues to work in private practice. This interactive session will provide information about recognizing the impact of chronic stress as well as differentiating burnout, vicarious trauma, and mental health concerns such as depression or anxiety. Ms. Behrend will provide attendees with tips for effective self-care, such as healthy coping skills, mindfulness techniques, and maintaining healthy boundaries. For those who find themselves in need of mental health treatment, Ms. Behrend will provide attendees with strategies for effectively navigating the mental health system. Attendees will also learn ways in which they can become mental health advocates for their own library community.*

2:00 – 4:30 pm

### ***Montana Public Library Directors Institute Kick-Off***

- Andrew Sanderbeck and Ned Parks

Did you ever wonder why an American Football is a prolate spheroid instead of a circle? We haven't either. Instead, we focus on collaborating with you to make your library even more valuable to your communities! Join Andrew Sanderbeck and Ned Parks as they facilitate a lively discussion to identify library stakeholders and delve deeper to explore how different persons and groups in your communities have a stake in your library and what you value. The session will also challenge you to uncover possibilities and opportunities for library services in Montana, laying the groundwork leading up to the institute in May 2022.

Register for this interactive session ONLY if you are a public library, tribal library, or community-school library director and you plan to attend the institute in Great Falls May 16-19, 2022.

*Andrew Sanderbeck has decades of experience training librarians on the stickiest of issues like handling angry patrons, communication skills, management and leadership. He is the founder of the PCI webinar series and has also served as a public library trustee. Ned Parks is a former Army helicopter pilot, an entrepreneur, author, and community leader who has been a motivational speaker on a range of challenging topics. Together Ned and Andrew are turning their attention to the use of purposeful training experiences to help library leaders achieve their greatest potential and for their libraries and communities to thrive.*

Wednesday, November 17<sup>th</sup>

8:30 am-11:30 am

## ***Toward a More Equitable Future: Embedding Inclusion in Libraries***

-Thriving Libraries

Montana's communities are ever evolving, resulting in new patrons who need the information services that the library provides. The Montana State Library Commission adopted a Fair Access Resolution in 2019 that acknowledges that access to library services is uneven in Montana and that every Montana deserves equitable and sufficient access to library services. This session is designed to explore several different aspects of fair and equitable access to library services, using data about changing demographics in our state, to considering the history of public library service in America, to considering how our policies and procedures may unintentionally favor or hinder some that we desire to serve.

*Erica Freudenberger is a prolific collaborator and innovator who works with libraries – especially small rural libraries – to build the world as they dream it. She has served as outreach, engagement, and marketing consulting librarian for the Southern Adirondack Library System in the rural mountains of New York State, and has engaged with the Re-envisioning Public Libraries pilot at the Aspen Institute and the American Library Association's Libraries Transforming Communities initiative.*

*Marsha Tonkins is a versatile, dependable, and strong communicator with the ability to drive teams towards their strategic goals. She has worked for major industries in pharmaceuticals and in fashion – she worked with Tim Gunn for over a decade - to advance inclusion and help organizations thrive with diversity.*

1:00-2:30 pm

## ***Transforming Teen Services: Youth Development***

- Amelea Kim, Lifelong Learning Librarian, MT State Library and Dusty Deans, Children's Services, Lincoln County Library

This workshop is for anyone who works with teens and tweens at their library and wants to gain deeper understanding into who tweens and teens are. Through a combination of personal reflection, experience-sharing, and learning, participants of this workshop will:

- Reflect on their own personal growth and development during adolescence
- Discuss common themes, patterns, and threads that run through the adolescent experience
- Learn about the developmental milestones that tweens and teens may experience

- Reflect on how library services, policies, and attitudes might affect tween and teen patrons

This workshop is philosophical and foundational in nature. It is NOT a discussion about specific library programs that you can do at your library for teens, although there might be some program ideas that come up during discussion.

2:30-3:30 pm

***Young Adult Library Services Association (YALSA) drop in***

### ***Follow-up EVALUATION of Fall Workshops***

Please watch for a link to the evaluation for this conference. The Montana State Library is planning to return to face-to-face trainings, offered without cost, as soon as it is safe to do so. However, this virtual format, has been successful in some notable ways, and the MSL staff and our governing and advisory groups are keenly interested in hearing feedback about it. Your input is very valuable toward determining how best to provide essential training to Montana's librarians, volunteers, and public library board members.



*Fall*

**Workshops**  
MONTANA STATE LIBRARY