

PO Box 201800 1515 East 6<sup>th</sup> Avenue Helena, MT 59620 (406) 444-3115

## Memo

- To: Montana State Library Commission
- From: Jessica Edwards, Data Coordinator
- Date: January 31, 2020

## Re: Montana State Library Work Plan

The Montana State Library Work Plan has been updated by Lead Staff to reflect the current status of their identified projects. Screenshots of the Work Plan are attached.

## MSL\_Workplan

File created on: 2/3/2020 3:34:16 PM

| Projects I       | FY2020               |              |   |                         | T 10 11 D.  | On Schedule | Delayed | Not Started |
|------------------|----------------------|--------------|---|-------------------------|---|-------------|---------|-------------|
| Framework<br>All | Lead<br>All          | d Work Group | Lead Staff<br>All   | Additional Staff<br>All | Target Completion Date<br>10/23/2019 to 12/31/2023<br>and Null values | 35          | 2       | 3           |
| Projects         |                      |              |   |                         |   |             |         |             |
| Framework        | Lead Work Group      | Lead Staff   | Project   |                         |   |             |         |             |
| Funding          | Administration       | Jennie Stapp | HB633 Study - Planning, Prep,<br>Communication                  |                         |   |             |         |             |
|                  |                      |              | Performance management -<br>Initiate use of state performanc    |                         |   |             |         |             |
|                  |                      |              | Study administration of the<br>Montana Natural Heritage Progr   |                         |   |             |         |             |
|                  | Information Products | Evan Hammer  | Productivity Tools - Project<br>Management - identify tools, ed |                         |   |             |         |             |
|                  | User Services        | Tracy Cook   | Increase financial and community support for libraries          |                         |   |             |         |             |
| Information      | Administration       | Jennie Stapp | Org Flattening  |                         |   |             |         |             |
|                  |                      |              |   | 2019                    | 2020  | 2021        | 2022    | 2023        |
| Work Gro         | oups                 |              |   |                         |   |             |         |             |

 Work Groups
 Information Products
 Information Products
 Information Products
 Information Products
 Information Continuing Education

 Mainistration
 Administration
 Montana Shared Catalog

 Montana Memory Project
 Consulting

 Talking Book Library
 Natural Heritage Program

| Projects F                    | Y2020                |                    |  |                         |   | On Schedule | Delayed | Not Started |
|-------------------------------|----------------------|--------------------|--|-------------------------|---|-------------|---------|-------------|
| Framework<br>All              | Lead<br>All          | Work Group         | Lead Staff<br>All  | Additional Staff<br>All | Target Completion Date<br>10/23/2019 to 12/31/2023<br>and Null values | 35          | 2       | 3           |
| Projects                      |                      |                    |  |                         |   |             |         |             |
| Framework                     | Lead Work Group      | Lead Staff         | Project  |                         |   |             |         |             |
| Information<br>Infrastructure | Information Products | Amy Marchwick      | Montana Shared Catalog<br>Standardize user sharing groups              |                         |   |             |         |             |
|                               |                      | Jennie Stapp       | Digital Public Library of America -<br>Complete and evaluate ebook pil |                         |   |             |         |             |
|                               |                      | Jennifer Birnel    | New Digital Archive for Montana<br>Memory Project master files         |                         |   |             |         |             |
|                               |                      | Jessica<br>Edwards | Reporting - Identify and improve strategies for agencywide repor       |                         |   |             |         |             |
|                               |                      | Joe Tosoni         | Review of ArcGIS Server<br>Environment Needs - Enterprise,             |                         |   |             |         |             |
|                               |                      | Kenny Ketner       | Audit MSL web applications and<br>prioritize updates                   |                         |   |             |         |             |
|                               |                      |                    |  | 2019                    | 2020  | 2021        | 2022    | 2023        |
| Work Gro                      | ups                  |                    |  |                         |   |             |         |             |

|               |                      | Information Technology Lifelong Learning   |
|---------------|----------------------|--|
| User Services | Information Products | Administration Montana Shared Catalog<br>GIS Continuing Education  |
|               | Administration       | Statewide Projects<br>Montana Memory Project<br>Talking Book Library<br>Consulting<br>Natural Heritage Program |

| Projects F                    | Y2020           |                        |   |                         | Toront Completion Date  | On Schedule      | Delayed | Not Started |
|-------------------------------|-----------------|------------------------|---|-------------------------|---|------------------|---------|-------------|
| Framework<br>All              |                 | Lead Work Group<br>All | Lead Staff<br>All   | Additional Staff<br>All | Target Completion Date<br>10/23/2019 to 12/31/2023<br>and Null values | 35               | 2       | 3           |
| Projects                      |                 |                        |   |                         |   |                  |         |             |
| Framework                     | Lead Work Group | Lead Staff             | Project   |                         |   |                  |         |             |
| Information<br>Infrastructure | User Services   | Amelea Kim             | Economic development -<br>Implement and evaluate contrac            |                         |   |                  |         |             |
|                               |                 |                        | Ready 2 Read Rendezvous   |                         |   |                  |         |             |
|                               |                 |                        | Young Adult Services Librarian<br>Association train the trainer con |                         |   |                  |         |             |
|                               |                 | Cara Orban             | MTLibrary2Go - Conduct Request for Information/Request for Pro      |                         |   |                  |         |             |
|                               |                 |                        | Resource sharing contracts<br>(including Montana Memory Pro         |                         |   |                  |         |             |
|                               |                 | Jennifer Birnel        | Big Sky Country Digital Network<br>Local webpage with Digital Publi |                         |   |                  |         |             |
|                               |                 |                        |   | 2019                    | 2020  | 2021             | 2022    | 2023        |
|                               |                 |                        |   |                         |   |                  |         |             |
| Work Gro                      | ups             |                        |   |                         | Informatic  |                  | felona  | learning    |
| Work Gro                      | ups             |                        |   |                         | Informatio  | on Technology Li | felong  | Learnir     |

 User Services
 Information Products
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 Information Technology Lifelong Learning

 Administration
 Administration
 Montana Shared Catalog

 GIS
 Continuing Education

 Statewide Projects
 Montana Memory Project

 Talking Book Library
 Natural Heritage Program

| Projects F                                 | Y2020                            |                        |   |                         | Target Completion Date | On Schedule      | Delayed | Not Started |
|--|----------------------------------|------------------------|---|-------------------------|------------------------|------------------|---------|-------------|
| Framework<br>All                           |                                  | ead Work Group         | Lead Staff<br>All   | Additional Staff<br>All | and Null values        | 35               | 2       | 3           |
| Projects                                   |                                  |                        |   |                         |                        |                  |         |             |
| Framework<br>Information<br>Infrastructure | Lead Work Group<br>User Services | Lead Staff<br>Jo Flick | Project<br>course<br>Implement strategic plan<br>pathway continuing education |                         |                        |                  |         |             |
|  |                                  | Pam Henley             | Public Library Board Member<br>Development                                    |                         |                        |                  |         |             |
|  |                                  |                        | Transition to Bibliostat  |                         |                        |                  |         |             |
|  |                                  |                        | Update website for librarians and<br>board members                            |                         |                        |                  |         |             |
|  |                                  | Suzanne<br>Reymer      | Gigabit toolkit follow-up planning  |                         |                        |                  |         |             |
|  |                                  | Keymer                 | Virtual reality programming in<br>libraries                                   |                         |                        |                  |         |             |
|  |                                  |                        |   | 2019                    | 2020                   | 2021             | 2022    | 2023        |
| Work Gro                                   | ups                              |                        |   |                         | Informatio             | on Technology Li | felona  | Learning    |

 User Services
 Information Products

 Administration
 Administration

 Administration
 Administration

 Montana Memory Project
 Talking Book Library

 Natural Heritage Program

| Projects F                                 | Y2020                            |                          |  |                      |   | Target Completion Date                      | On Schedule | Delayed | Not Started |
|--|----------------------------------|--------------------------|--|----------------------|---|---|-------------|---------|-------------|
| Framework<br>All                           |                                  | Lead Work Group<br>All   | Lead Staff<br>All  | Additional St<br>All | aff   | 10/23/2019 to 12/31/2023<br>and Null values | 35          | 2       | 3           |
| Projects                                   |                                  |                          |  |                      |   |   |             |         |             |
| Framework<br>Information<br>Infrastructure | Lead Work Group<br>User Services | Lead Staff<br>Tracy Cook | Project<br>Public Library Standards revision<br>Statewide data driven<br>model/regional RIPL follow-up |                      |   |   |             |         |             |
| Partnerships                               | Information<br>Management        | Troy Blandford           | Lidar - Implement Statewide Plan   |                      |   |   |             |         |             |
|  | User Services                    | Amelea Kim               | Civic or civil engagement work   |                      |   |   |             |         |             |
|  |                                  |                          | Crisis Intervention Training at<br>Federations   |                      |   |   |             |         |             |
|  |                                  | Erin Fashoway            | Grant management tool<br>implementation  |                      |   |   |             |         |             |
|  |                                  | Jennie Stapp             | Census 2020  |                      |   |   |             |         |             |
|  |                                  |                          |  | 2019                 |   | 2020  | 2021        | 2022    | 2023        |
| Work Gro                                   | ups                              |                          |  |                      |   |   |             | ifolona |             |
|  | Information Pro<br>User Services |                          |  | ducts                | Information Technology Lifelong Learnin<br>Administration Montana Shared Catalo<br>GIS Continuing Education |   |             |         |             |

Administration

Statewide Projects

Montana Memory Project Talking Book Library Consulting Natural Heritage Program

| Projects F       | Y2020           |                 |   |                         | <b>.</b> . | 6 I.V. D.  | On Schedule | Delayed  | Not Started |
|------------------|-----------------|-----------------|---|-------------------------|------------|--|-------------|----------|-------------|
| Framework<br>All |                 | ead Work Group  | Lead Staff<br>All   | Additional Staff<br>All | f 10/23/   | Completion Date<br>/2019 to 12/31/2023<br>ull values | 35          | 2        | 3           |
| Projects         |                 |                 |   |                         |            |  |             |          |             |
| Framework        | Lead Work Group | Lead Staff      | Project   |                         |            |  |             |          |             |
| Partnerships     | User Services   | Amelea Kim      | Civic or civil engagement work                            |                         |            |  |             |          |             |
|                  |                 |                 | Crisis Intervention Training at<br>Federations            |                         |            |  |             |          |             |
|                  |                 | Erin Fashoway   | Grant management tool<br>implementation                   |                         |            |  |             |          |             |
|                  |                 | Jennie Stapp    | Census 2020   |                         |            |  |             |          |             |
|                  |                 | Jennifer Birnel | Montana Memory Project<br>Collections - reduce the number |                         |            |  |             |          |             |
|                  |                 | TBD             | Volunteer program<br>enhancements and administrati        |                         |            |  |             |          |             |
|                  |                 |                 |   | 2019                    | 2020       | 2021   | -           | 2022     | 2023        |
| Work Gro         | ups             |                 |   |                         |            |  |             | folonal  | oproind     |
|                  |                 |                 |   |                         |            | Information T  | echnology   | reiongi  | earning     |
|                  |                 |                 | laformative Deve  | luste                   | Admi       | inistration  | Montar      | na Share | d Catalog   |
|                  |                 |                 | Information Proc  | lucts                   |            | <u> </u>   |             |          |             |

User Services

Administration

Administration Montana Shared Catalog GIS Continuing Education Statewide Projects Montana Memory Project Talking Book Library Natural Heritage Program

| Milestone        | s FY2020  |              |   |   | Taurat Consulation Data | Completed | On Schedule | Delayed | Not Started |
|------------------|---|--------------|---|---|-------------------------|-----------|-------------|---------|-------------|
| Framework<br>All | Lea<br>All  | d Work Group | Lead Staff<br>All   | Additional Staff<br>All   | Target Completion Date  | 37        | 71          | 7       | 4           |
| Milestone        | s   |              |   |   |                         |           |             |         |             |
| Framework        | Lead Work Group   | Lead Staff   | Project   | Milestone   |                         |           |             |         |             |
| Funding          | Administration  | Jennie Stapp | HB633 Study - Planning, Prep,<br>Communication                | 1. Review and provide comment on<br>study scope   |                         |           |             |         |             |
|                  |   |              |   | 2. Subcommittee meeting   |                         |           |             |         |             |
|                  |   |              |   | 3. Develop data and reporting<br>based on Committee requests                            |                         |           |             |         |             |
|                  |   |              |   | 4. Identify and recruit advocates   |                         |           |             |         |             |
|                  |   |              | Performance management -<br>Initiate use of state performance | 1. Managers test Talent System  |                         |           |             |         |             |
|                  | management system 2. Lead staff receive performance management training |              |   |   |                         |           |             |         |             |
|                  |   |              |   | 3. Lead staff receive Talent system training  |                         |           |             |         |             |
|                  |   |              |   | 4. All staff receive Talent system training   |                         |           |             |         |             |
|                  |   |              |   | 5. Staff enter FY 21 performance goals  |                         |           |             |         |             |
|                  |   |              |   | 6. Leads/Staff complete<br>performance evaluations using th                             |                         |           |             |         |             |
|                  |   |              | Study administration of the<br>Montana Natural Heritage       | <ol> <li>Identify and organize study<br/>questions and resources to addres</li> </ol>   |                         |           |             |         |             |
|                  |   |              | Program   | 2. Communicate regularly with stakeholders (Commission, staff,                          |                         |           |             |         |             |
|                  |   |              |   | 3. Research study questions to determine whether or not adminst                         |                         |           |             |         |             |
|                  |   |              |   | <ol> <li>Make a final recommendation to<br/>the Commission regarding adminis</li> </ol> |                         |           |             |         |             |
|                  | Information<br>Droducts   | Evan         | Productivity Tools - Project                                  | TBD   |                         |           |             |         |             |
|                  |   |              |   |   | 2020                    | 2021      | 2022        | 2023    |             |

| Milestones                    | FY2020                  |                  |   |   |                        | Completed | On Schedule | Delayed | Not Started |
|-------------------------------|-------------------------|------------------|---|---|------------------------|-----------|-------------|---------|-------------|
| Framework<br>All              | Lead<br>All             | d Work Group     | Lead Staff<br>All   | Additional Staff<br>All   | Target Completion Date | 37        | 71          | 7       | 4           |
| Milestones                    |                         |                  |   |   |                        |           |             |         |             |
| Framework                     | Lead Work Group         | Lead Staff       | Project   | Milestone   |                        |           |             |         |             |
| Funding                       | User Services           | Tracy Cook       | Increase financial and community support for libraries        | achieving this outcome<br>2. Present a workshop for the<br>audience |                        |           |             |         |             |
|                               |                         |                  |   | 3. Follow-up with attendees   |                        |           |             |         |             |
|                               |                         |                  |   | 4. Evaluate progress and use to create the next plan and set of mil |                        |           |             |         |             |
| Information<br>Infrastructure | Administration          | Jennie Stapp     | Org Flattening  | 1. Maintain ongoing communication with staff                        |                        |           |             |         |             |
| Infrastructure                |                         | Tom Marino       | IT upgrades   | 1. Windows 10   |                        |           |             |         |             |
|                               |                         |                  |   | 2. Server 2008 Migration  |                        |           |             |         |             |
|                               |                         |                  |   | 3. Virtual desktop<br>implementation/Windows 10                     |                        |           |             |         |             |
|                               |                         |                  |   | 4. Website Updates -<br>Reorganization/rewrite, Web Acce            |                        |           |             |         |             |
|                               | Information<br>Products | Amy<br>Marchwick | Montana Shared Catalog<br>Cloud-based Integrated Library      | 1. Audit five configuration areas<br>and reports                    |                        |           |             |         |             |
|                               | Froducts                | Warenwick        | System reporting migration and data standardization (Phase 1) | 2. Establish standards and documentation                            |                        |           |             |         |             |
|                               |                         |                  |   | 3. Migrate reports to BLUEcloud                                     |                        |           |             |         |             |
|                               |                         |                  |   | 4. BLUEcloud Central configuration with vendor                      |                        |           |             |         |             |
|                               |                         |                  |   | 5. Develop and deliver training<br>materials for report migration   |                        |           |             |         |             |
|                               |                         |                  | Montana Shared Catalog<br>Standardize user sharing groups     | 1. Establish a Sharing Group<br>Committee with representation fr    |                        |           |             |         |             |
|                               |                         |                  |   |   | 2020                   | 2021      | 2022        | 2023    |             |

| Milestones FY2020 |                        |                   |                         | Target Completion Date | Completed | On Schedule | Delayed | Not Started |
|-------------------|------------------------|-------------------|-------------------------|------------------------|-----------|-------------|---------|-------------|
| Framework<br>All  | Lead Work Group<br>All | Lead Staff<br>All | Additional Staff<br>All |                        | 37        | 71          | 7       | 4           |

## Milestones

| Framework             | Lead Work Group         | Lead Staff         | Project   | Milestone   |      | <br> |      |           |
|-----------------------|-------------------------|--------------------|---|---|------|------|------|-----------|
| rmation<br>astructure | Information<br>Products | Jennie Stapp       | Digital Public Library of America -<br>Complete and evaluate ebook<br>pilot |   |      |      |      |           |
|                       |                         | Jennifer<br>Birnel | New Digital Archive for Montana<br>Memory Project master files              | TBD   |      |      |      |           |
|                       |                         | Jessica<br>Edwards | Reporting - Identify and improve strategies for agencywide repor            | TBD   |      |      |      |           |
|                       |                         | Joe Tosoni         | Review of ArcGIS Server<br>Environment Needs - Enterprise,                  | твр   |      |      |      |           |
|                       |                         | Kenny<br>Ketner    | Audit MSL web applications and<br>prioritize updates                        | TBD   |      |      |      |           |
|                       |                         |                    | Cadastral Refresh - Interface<br>updates and roll-out/promotion             | TBD   |      |      |      |           |
|                       |                         | Rebekah<br>Kamp    | Montana Shared Catalog<br>mobile-friendly catalog                           | 1. Test server upgrade to enable<br>responsive design       |      |      |      |           |
|                       |                         |                    |   | 2. Complete debugging, javascript widgets and CSS revisions |      |      |      |           |
|                       |                         |                    |   | 3. Mobile app put to membership vote                        |      |      |      |           |
|                       |                         |                    |   | 4. Mobile profile testing                                   |      |      |      |           |
|                       |                         |                    |   | 5. Update production  |      |      |      |           |
| _                     |                         |                    |   | 6. Document changes in knowledge<br>base                    |      |      |      |           |
|                       | User Services           | Amelea Kim         | Economic development -<br>Implement and evaluate contract                   | 1. Creation of limited solicitation                         |      |      |      |           |
|                       |                         |                    | with economic development   | 2. Successful selection of vendor                           |      | <br> |      |           |
|                       |                         |                    |   |   | 2020 | 20   | 2021 | 2021 2022 |

| Milestones                                 | FY2020                           |                          |   |  | Towned Connellation Date | Completed | On Schedule | e Delayed Not Started 7 4 |   |
|--|----------------------------------|--------------------------|---|--|--------------------------|-----------|-------------|---------------------------|---|
| Framework<br>All                           | Lead<br>All                      | Work Group               | Lead Staff<br>All   | Additional Staff<br>All  | Target Completion Date   | 37        | 71          | 7                         | 4 |
| Milestones                                 |                                  |                          |   |  |                          |           |             |                           |   |
| Framework<br>Information<br>Infrastructure | Lead Work Group<br>User Services | Lead Staff<br>Amelea Kim | Project<br>Economic development -<br>Implement and evaluate contract<br>with economic development<br>liaison<br>Ready 2 Read Rendezvous | <ol> <li>Deliverables that libraries can<br/>use</li> <li>R2R training offered</li> <li>Follow-up with attendees</li> </ol>  |                          |           |             |                           |   |
|  |                                  |                          | Young Adult Services Librarian<br>Association train the trainer<br>conference attendance and<br>Montana training                        | <ul> <li>3. Application of what was learned</li> <li>4. Evaluation of project</li> <li>1. Cody and Heather's attendance<br/>at YALSA train the trainer event</li> <li>2. Offering of trainings for<br/>librarians</li> </ul> |                          |           |             |                           |   |
|  |                                  | Cara Orban               | MTLibrary2Go - Conduct Request<br>for Information/Request for<br>Proposal   | <ol> <li>RFI release by</li> <li>RFI scoring</li> <li>RFP release</li> <li>RFP scoring</li> <li>New contract and budget</li> </ol>   |                          |           |             |                           |   |
|  |                                  |                          | Resource sharing contracts<br>(including Montana Memory<br>Project)- Conduct Request for<br>Information/Request for                     | 1. RFI release by<br>2. RFI scoring  | 2020                     | 2021      | 2022        | 2023                      |   |

| Milestones       | FY2020          |                    |   |   | Completed              | On Schedule | Delayed | Not Started |   |
|------------------|-----------------|--------------------|---|---|------------------------|-------------|---------|-------------|---|
| Framework<br>All | Lead<br>All     | d Work Group       | Lead Staff<br>All   | Additional Staff<br>All   | Target Completion Date | 37          | 71      | 7           | 4 |
| Milestones       | 5               |                    |   |   |                        |             |         |             |   |
| Framework        | Lead Work Group | Lead Staff         | Project   | Milestone   |                        |             |         |             |   |
|                  | User Services   | Cara Orban         |   | 3. RFP release<br>4. RFP scoring  |                        |             |         |             |   |
|                  |                 |                    |   | 5. New contract and budget  |                        |             |         |             |   |
|                  |                 | Jennifer<br>Birnel | Big Sky Country Digital Network<br>Local webpage with Digital Publi | TBD   |                        |             |         |             |   |
|                  |                 | Jo Flick           | Directors Institute   | 1. Contract with facilitator is<br>completed  |                        |             |         |             |   |
|                  |                 |                    |   | 2. Planning for workshop is<br>completed  |                        |             |         |             |   |
|                  |                 |                    |   | 3. Institute is offered   |                        |             |         |             |   |
|                  |                 |                    |   | <ol> <li>Follow-up with attendees is<br/>completed</li> </ol>                       |                        |             |         |             |   |
|                  |                 |                    | Foundations of librarianship course                                 | 1. Creation of modules for librarian course   |                        |             |         |             |   |
|                  |                 |                    | Implement strategic plan<br>pathway continuing education            | <ol> <li>Update certification manual with<br/>Commission adopted changes</li> </ol> |                        |             |         |             |   |
|                  |                 |                    | model   | 2. Webinar for librarians about new<br>pathway                                      | - 1                    |             |         |             |   |
|                  |                 |                    |   | 3. Assistance for librarians who follow the pathway                                 |                        |             |         |             |   |
|                  |                 | Pam Henley         | Public Library Board Member<br>Development                          | 1. Increase number of trustees in MLA trustee interest group                        |                        |             |         |             |   |
|                  |                 |                    |   | 2. Increase enagement of the group  |                        |             |         |             |   |
|                  |                 |                    |   | 3. Offer trustee workshop   |                        |             |         |             |   |
|                  |                 |                    |   | 4. Follow-up with attendees to see  |                        |             |         |             |   |
|                  |                 |                    |   |   | 2020                   | 2021        | 2022    | 2023        |   |

| Milestones       | FY2020          |                    |   |   | Completed              | On Schedule | Delayed | Not Started |   |
|------------------|-----------------|--------------------|---|---|------------------------|-------------|---------|-------------|---|
| Framework<br>All | Lead<br>All     | d Work Group       | Lead Staff<br>All   | Additional Staff<br>All   | Target Completion Date | 37          | 71      | 7           | 4 |
| Milestones       | 5               |                    |   |   |                        |             |         |             |   |
| Framework        | Lead Work Group | Lead Staff         | Project   | Milestone   |                        |             |         |             |   |
|                  | User Services   | Cara Orban         |   | 3. RFP release<br>4. RFP scoring  |                        |             |         |             |   |
|                  |                 |                    |   | 5. New contract and budget  |                        |             |         |             |   |
|                  |                 | Jennifer<br>Birnel | Big Sky Country Digital Network<br>Local webpage with Digital Publi | TBD   |                        |             |         |             |   |
|                  |                 | Jo Flick           | Directors Institute   | 1. Contract with facilitator is<br>completed  |                        |             |         |             |   |
|                  |                 |                    |   | 2. Planning for workshop is<br>completed  |                        |             |         |             |   |
|                  |                 |                    |   | 3. Institute is offered   |                        |             |         |             |   |
|                  |                 |                    |   | <ol> <li>Follow-up with attendees is<br/>completed</li> </ol>                       |                        |             |         |             |   |
|                  |                 |                    | Foundations of librarianship course                                 | 1. Creation of modules for librarian course   |                        |             |         |             |   |
|                  |                 |                    | Implement strategic plan<br>pathway continuing education            | <ol> <li>Update certification manual with<br/>Commission adopted changes</li> </ol> |                        |             |         |             |   |
|                  |                 |                    | model   | 2. Webinar for librarians about new<br>pathway                                      | - 1                    |             |         |             |   |
|                  |                 |                    |   | 3. Assistance for librarians who follow the pathway                                 |                        |             |         |             |   |
|                  |                 | Pam Henley         | Public Library Board Member<br>Development                          | 1. Increase number of trustees in MLA trustee interest group                        |                        |             |         |             |   |
|                  |                 |                    |   | 2. Increase enagement of the group  |                        |             |         |             |   |
|                  |                 |                    |   | 3. Offer trustee workshop   |                        |             |         |             |   |
|                  |                 |                    |   | 4. Follow-up with attendees to see  |                        |             |         |             |   |
|                  |                 |                    |   |   | 2020                   | 2021        | 2022    | 2023        |   |

| Milestones                    | FY2020          |                   |   | Target Completion Date  | Completed              | On Schedule | Delayed | Not Started |                                       |  |  |  |               |   |  |  |  |  |  |
|-------------------------------|-----------------|-------------------|---|---|------------------------|-------------|---------|-------------|---------------------------------------|--|--|--|---------------|---|--|--|--|--|--|
| Framework<br>All              | Lead<br>All     | l Work Group      | Lead Staff<br>All                               | Additional Staff<br>All   | Target Completion Date | 37          | 71      | 7           | 4                                     |  |  |  |               |   |  |  |  |  |  |
| Milestones                    |                 |                   |   |   |                        |             |         |             |                                       |  |  |  |               |   |  |  |  |  |  |
| Framework                     | Lead Work Group | Lead Staff        | Project   | Milestone   |                        |             |         |             |                                       |  |  |  |               |   |  |  |  |  |  |
| Information<br>Infrastructure | User Services   | Pam Henley        | Transition to Bibliostat                        | 1. Data is migrated to Bibliostat   |                        |             |         |             |                                       |  |  |  |               |   |  |  |  |  |  |
|                               |                 |                   |   | <ol><li>Statistics forms and historical<br/>reports are created</li></ol>           |                        |             |         |             |                                       |  |  |  |               |   |  |  |  |  |  |
|                               |                 |                   |   | 3. Product go live for libraries  |                        |             |         |             |                                       |  |  |  |               |   |  |  |  |  |  |
|                               |                 |                   |   | <ol> <li>Librarians submit statistics and<br/>can use historical reports</li> </ol> |                        |             |         |             |                                       |  |  |  |               |   |  |  |  |  |  |
|                               |                 |                   | Update website for librarians and board members | 5. Statistics are successfully uploaded to IMLS                                     |                        |             |         |             |                                       |  |  |  |               |   |  |  |  |  |  |
|                               |                 |                   |   | 1. Resources are updated  |                        |             |         |             |                                       |  |  |  |               |   |  |  |  |  |  |
|                               |                 |                   |   |   |                        |             |         |             |                                       |  |  |  | board members | 2. Website is made as user friendly<br>as possible within existing parame |  |  |  |  |  |
|                               |                 |                   |   |   |                        |             |         |             |                                       |  | 3. End user feedback is obtained and acted upon if changes are nee |  |               |   |  |  |  |  |  |
|                               |                 | Suzanne<br>Reymer | Gigabit toolkit follow-up planning              | 1. Analysis of data   |                        |             |         |             |                                       |  |  |  |               |   |  |  |  |  |  |
|                               |                 |                   |   | 2. Tell library story about data  |                        |             |         |             |                                       |  |  |  |               |   |  |  |  |  |  |
|                               |                 |                   |   | 3. Action plan on addressing deficiencies with hardware and Int                     |                        |             |         |             |                                       |  |  |  |               |   |  |  |  |  |  |
|                               |                 |                   |   | 4. Obtain resources for addressing deficiencie                                      |                        |             |         |             |                                       |  |  |  |               |   |  |  |  |  |  |
|                               |                 |                   |   | 5. Assist libraries with addressing deficiencies.                                   |                        |             |         |             |                                       |  |  |  |               |   |  |  |  |  |  |
|                               |                 |                   | Virtual reality programming in libraries        | 1. Research on implementation of VR in libraries                                    |                        |             |         |             |                                       |  |  |  |               |   |  |  |  |  |  |
|                               |                 |                   |   | 2. Create action plan for program   |                        |             |         |             |                                       |  |  |  |               |   |  |  |  |  |  |
|                               |                 |                   |   |   | 2020                   | 2021        | 2022    | 2023        | · · · · · · · · · · · · · · · · · · · |  |  |  |               |   |  |  |  |  |  |

| Milestones                    | FY2020                    |                   |  | Taxaet Completion Date   | Completed              | On Schedule | Delayed | Not Started |   |
|-------------------------------|---------------------------|-------------------|--|--|------------------------|-------------|---------|-------------|---|
| Framework<br>All              | Lead<br>All               | Work Group        | Lead Staff<br>All                                      | Additional Staff<br>All  | Target Completion Date | 37          | 71      | 7           | 4 |
| Milestones                    |                           |                   |  |  |                        |             |         |             |   |
| Framework                     | Lead Work Group           | Lead Staff        | Project  | Milestone  |                        |             |         |             |   |
| Information<br>Infrastructure | User Services             | Suzanne<br>Reymer | Virtual reality programming in<br>libraries            | 3. Offer session at OFFLINE<br>4. Deploy VR sets to Montana<br>libraries |                        |             |         |             |   |
|                               |                           | TBD               | Adaptive technologies<br>implementation                | ТВД  |                        |             |         |             |   |
|                               |                           | Tracy Cook        | Public Library Standards revisior                      | 1. PLSTF Meeting   |                        |             |         |             |   |
|                               |                           |                   |  | 2. 1st Draft of standards  |                        |             |         |             |   |
|                               |                           |                   |  | 3. Review and final draft of standards                                   |                        |             |         |             |   |
|                               |                           |                   |  | 4. Present draft to Commission   |                        |             |         |             |   |
|                               |                           |                   |  | 5. Public Comment and<br>Administrative Rules process                    |                        |             |         |             |   |
|                               |                           |                   | Statewide data driven<br>model/regional RIPL follow-up | 6. Adoption of new standards   |                        |             |         |             |   |
|                               |                           |                   |  | 1. RIPL Training   |                        |             |         |             |   |
|                               |                           |                   |  | 2. Follow-up meeting with Colorado<br>State Library                      |                        |             |         |             |   |
|                               |                           |                   |  | 3. Create follow-up plan   |                        |             |         |             |   |
|                               |                           |                   |  | 4. Implement follow-up plan  |                        |             |         |             |   |
| Partnerships                  | Information<br>Management | Troy<br>Blandford | Lidar - Implement Statewide Plan<br>rd                 | 1. Develop posters/postcards<br>one-pagers about State Lidar Plan        |                        |             |         |             |   |
|                               | managament                | exercise e        |  | 2. Apply for USGS 3D Elevation<br>Program Broad Area Announceme          |                        |             |         |             |   |
|                               |                           |                   |  |  | 2020 2                 | 2021        | 2022    | 2023        |   |

| Milestones       | FY2020                    |                   |  | Target Completion Date  | Completed              | On Schedule | Delayed | Not Started |   |
|------------------|---------------------------|-------------------|--|---|------------------------|-------------|---------|-------------|---|
| Framework<br>All | Lead<br>All               | l Work Group      | Lead Staff<br>All                              | Additional Staff<br>All   | Target Completion Date | 37          | 71      | 7           | 4 |
| Milestones       |                           |                   |  |   |                        |             |         |             |   |
| Framework        | Lead Work Group           | Lead Staff        | Project  | Milestone   |                        |             |         |             |   |
| Partnerships     | Information<br>Management | Troy<br>Blandford | Lidar - Implement Statewide Plan               | 4. Develop prototype lidar data<br>delivery system                    |                        |             |         |             |   |
|                  | User Services             | Amelea Kim        | Civic or civil engagement work                 | 1. Meeting of NAC sub-group and<br>staff to identify a path           |                        |             |         |             |   |
|                  |                           |                   |  | <ol><li>Create an action plan for<br/>implementing the path</li></ol> |                        |             |         |             |   |
|                  |                           |                   |  | 3. Deliverables from the plan are created                             |                        |             |         |             |   |
|                  |                           |                   |  | 4. Libraries use the deliverables                                     |                        |             |         |             |   |
|                  |                           |                   | Crisis Intervention Training at<br>Federations | 1. Fall training  |                        |             |         |             |   |
|                  |                           |                   |  | 2. Spring training  |                        |             |         |             |   |
|                  |                           | Erin<br>Fashoway  | Grant management tool<br>implementation        | 1. WebGrants Implementation -<br>Application Development              |                        |             |         |             |   |
|                  |                           | ,,                |  | 2. WebGrants MLIA Grant<br>Application Testing                        |                        |             |         |             |   |
|                  |                           |                   |  | 3. Go Live MLIA Grants Application                                    |                        |             |         |             |   |
|                  |                           |                   |  | 4. WebGrants - Review Process<br>Development                          |                        |             |         |             |   |
|                  |                           |                   |  | 5. WebGrants Administration -<br>Documentation Development            |                        |             |         |             |   |
|                  |                           |                   |  | 6. WebGrants Implementation -<br>Award Management Development         |                        |             |         |             | _ |
|                  |                           |                   |  | 7. WebGrants - Fully Implemented &<br>Maintenance Mode                |                        |             |         |             |   |

1. Printing of posters, etc;

Jennie Stapp Census 2020

| Milestones       | s FY2020        |                    |   | T  | Completed              | On Schedule | Delayed | Not Started |   |
|------------------|-----------------|--------------------|---|--|------------------------|-------------|---------|-------------|---|
| Framework<br>All | Lead<br>All     | d Work Group       | Lead Staff<br>All   | Additional Staff<br>All  | Target Completion Date | 37          | 71      | 7           | 4 |
| Milestones       | 5               |                    |   |  |                        |             |         |             |   |
| Framework        | Lead Work Group | Lead Staff         | Project   | Milestone  |                        |             |         |             |   |
| Partnerships     | User Services   | Amelea Kim         | Crisis Intervention Training at<br>Federations            | 1. Fall training   |                        |             |         |             |   |
|                  |                 |                    |   | 2. Spring training   |                        |             |         |             |   |
|                  |                 | Erin<br>Fashoway   | Grant management tool<br>implementation                   | 1. WebGrants Implementation -<br>Application Development                 |                        |             |         |             |   |
|                  |                 | rashoway           | Implementation  | 2. WebGrants MLIA Grant<br>Application Testing                           |                        |             |         |             |   |
|                  |                 |                    |   | 3. Go Live MLIA Grants Application                                       |                        |             |         |             |   |
|                  |                 |                    |   | 4. WebGrants - Review Process<br>Development                             |                        |             |         |             |   |
|                  |                 |                    |   | 5. WebGrants Administration -<br>Documentation Development               |                        |             |         |             |   |
|                  |                 |                    |   | 6. WebGrants Implementation -<br>Award Management Development            |                        |             |         |             |   |
|                  |                 |                    |   | 7. WebGrants - Fully Implemented &<br>Maintenance Mode                   |                        |             |         |             |   |
|                  |                 | Jennie Stapp       | Census 2020   | 1. Printing of posters, etc;   |                        |             |         |             |   |
|                  |                 |                    |   | 2. Training  |                        |             |         |             |   |
|                  |                 |                    |   | 3. Census Week   |                        |             |         |             |   |
|                  |                 |                    |   | 4. Final Census Count Day  |                        |             |         |             |   |
|                  |                 | Jennifer<br>Birnel | Montana Memory Project<br>Collections - reduce the number | 1. Collection from remaining 15<br>. counties , improved collections fro |                        |             |         |             |   |
|                  |                 | TBD                | Volunteer program<br>enhancements and administrati        | TBD  |                        |             |         |             |   |
|                  |                 |                    |   |  | 2020                   | 2021        | 2022    | 2023        |   |