

PO Box 201800 1515 East 6th Avenue Helena, MT 59620 (406) 444-3115

Memo

- To: Montana State Library Commission
- From: Jessica Edwards, Data Coordinator
- Date: January 31, 2020

Re: Montana State Library Work Plan

The Montana State Library Work Plan has been updated by Lead Staff to reflect the current status of their identified projects. Screenshots of the Work Plan are attached.

MSL_Workplan

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Projects I	FY2020				T 10 11 D.	On Schedule	Delayed	Not Started
Framework All	Lead All	d Work Group	Lead Staff All	Additional Staff All	Target Completion Date 10/23/2019 to 12/31/2023 and Null values	35	2	3
Projects								
Framework	Lead Work Group	Lead Staff	Project					
Funding	Administration	Jennie Stapp	HB633 Study - Planning, Prep, Communication					
			Performance management - Initiate use of state performanc					
			Study administration of the Montana Natural Heritage Progr					
	Information Products	Evan Hammer	Productivity Tools - Project Management - identify tools, ed					
	User Services	Tracy Cook	Increase financial and community support for libraries					
Information	Administration	Jennie Stapp	Org Flattening					
				2019	2020	2021	2022	2023
Work Gro	oups							

 Work Groups
 Information Products
 Information Products
 Information Products
 Information Products
 Information Continuing Education

 Mainistration
 Administration
 Montana Shared Catalog

 Montana Memory Project
 Consulting

 Talking Book Library
 Natural Heritage Program

Projects F	Y2020					On Schedule	Delayed	Not Started
Framework All	Lead All	Work Group	Lead Staff All	Additional Staff All	Target Completion Date 10/23/2019 to 12/31/2023 and Null values	35	2	3
Projects								
Framework	Lead Work Group	Lead Staff	Project					
Information Infrastructure	Information Products	Amy Marchwick	Montana Shared Catalog Standardize user sharing groups					
		Jennie Stapp	Digital Public Library of America - Complete and evaluate ebook pil					
		Jennifer Birnel	New Digital Archive for Montana Memory Project master files					
		Jessica Edwards	Reporting - Identify and improve strategies for agencywide repor					
		Joe Tosoni	Review of ArcGIS Server Environment Needs - Enterprise,					
		Kenny Ketner	Audit MSL web applications and prioritize updates					
				2019	2020	2021	2022	2023
Work Gro	ups							

		Information Technology Lifelong Learning
User Services	Information Products	Administration Montana Shared Catalog GIS Continuing Education
	Administration	Statewide Projects Montana Memory Project Talking Book Library Consulting Natural Heritage Program

Projects F	Y2020				Toront Completion Date	On Schedule	Delayed	Not Started
Framework All		Lead Work Group All	Lead Staff All	Additional Staff All	Target Completion Date 10/23/2019 to 12/31/2023 and Null values	35	2	3
Projects								
Framework	Lead Work Group	Lead Staff	Project					
Information Infrastructure	User Services	Amelea Kim	Economic development - Implement and evaluate contrac					
			Ready 2 Read Rendezvous					
			Young Adult Services Librarian Association train the trainer con					
		Cara Orban	MTLibrary2Go - Conduct Request for Information/Request for Pro					
			Resource sharing contracts (including Montana Memory Pro					
		Jennifer Birnel	Big Sky Country Digital Network Local webpage with Digital Publi					
				2019	2020	2021	2022	2023
Work Gro	ups				Informatic		felona	learning
Work Gro	ups				Informatio	on Technology Li	felong	Learnir

 User Services
 Information Products
 Information Products
 Information Technology Lifelong Learning

 Administration
 Administration
 Montana Shared Catalog

 GIS
 Continuing Education

 Statewide Projects
 Montana Memory Project

 Talking Book Library
 Natural Heritage Program

Projects F	Y2020				Target Completion Date	On Schedule	Delayed	Not Started
Framework All		ead Work Group	Lead Staff All	Additional Staff All	and Null values	35	2	3
Projects								
Framework Information Infrastructure	Lead Work Group User Services	Lead Staff Jo Flick	Project course Implement strategic plan pathway continuing education					
		Pam Henley	Public Library Board Member Development					
			Transition to Bibliostat					
			Update website for librarians and board members					
		Suzanne Reymer	Gigabit toolkit follow-up planning					
		Keymer	Virtual reality programming in libraries					
				2019	2020	2021	2022	2023
Work Gro	ups				Informatio	on Technology Li	felona	Learning

 User Services
 Information Products

 Administration
 Administration

 Administration
 Administration

 Montana Memory Project
 Talking Book Library

 Natural Heritage Program

Projects F	Y2020					Target Completion Date	On Schedule	Delayed	Not Started
Framework All		Lead Work Group All	Lead Staff All	Additional St All	aff	10/23/2019 to 12/31/2023 and Null values	35	2	3
Projects									
Framework Information Infrastructure	Lead Work Group User Services	Lead Staff Tracy Cook	Project Public Library Standards revision Statewide data driven model/regional RIPL follow-up						
Partnerships	Information Management	Troy Blandford	Lidar - Implement Statewide Plan						
	User Services	Amelea Kim	Civic or civil engagement work						
			Crisis Intervention Training at Federations						
		Erin Fashoway	Grant management tool implementation						
		Jennie Stapp	Census 2020						
				2019		2020	2021	2022	2023
Work Gro	ups							ifolona	
	Information Pro User Services			ducts	Information Technology Lifelong Learnin Administration Montana Shared Catalo GIS Continuing Education				

Administration

Statewide Projects

Montana Memory Project Talking Book Library Consulting Natural Heritage Program

Projects F	Y2020				. .	6 I.V. D.	On Schedule	Delayed	Not Started
Framework All		ead Work Group	Lead Staff All	Additional Staff All	f 10/23/	Completion Date /2019 to 12/31/2023 ull values	35	2	3
Projects									
Framework	Lead Work Group	Lead Staff	Project						
Partnerships	User Services	Amelea Kim	Civic or civil engagement work						
			Crisis Intervention Training at Federations						
		Erin Fashoway	Grant management tool implementation						
		Jennie Stapp	Census 2020						
		Jennifer Birnel	Montana Memory Project Collections - reduce the number						
		TBD	Volunteer program enhancements and administrati						
				2019	2020	2021	-	2022	2023
Work Gro	ups							folonal	oproind
						Information T	echnology	reiongi	earning
			laformative Deve	luste	Admi	inistration	Montar	na Share	d Catalog
			Information Proc	lucts		<u> </u>			

User Services

Administration

Administration Montana Shared Catalog GIS Continuing Education Statewide Projects Montana Memory Project Talking Book Library Natural Heritage Program

Milestone	s FY2020				Taurat Consulation Data	Completed	On Schedule	Delayed	Not Started
Framework All	Lea All	d Work Group	Lead Staff All	Additional Staff All	Target Completion Date	37	71	7	4
Milestone	s								
Framework	Lead Work Group	Lead Staff	Project	Milestone					
Funding	Administration	Jennie Stapp	HB633 Study - Planning, Prep, Communication	1. Review and provide comment on study scope					
				2. Subcommittee meeting					
				3. Develop data and reporting based on Committee requests					
				4. Identify and recruit advocates					
			Performance management - Initiate use of state performance	1. Managers test Talent System					
	management system 2. Lead staff receive performance management training								
				3. Lead staff receive Talent system training					
				4. All staff receive Talent system training					
				5. Staff enter FY 21 performance goals					
				6. Leads/Staff complete performance evaluations using th					
			Study administration of the Montana Natural Heritage	 Identify and organize study questions and resources to addres 					
			Program	2. Communicate regularly with stakeholders (Commission, staff,					
				3. Research study questions to determine whether or not adminst					
				 Make a final recommendation to the Commission regarding adminis 					
	Information Droducts	Evan	Productivity Tools - Project	TBD					
					2020	2021	2022	2023	

Milestones	FY2020					Completed	On Schedule	Delayed	Not Started
Framework All	Lead All	d Work Group	Lead Staff All	Additional Staff All	Target Completion Date	37	71	7	4
Milestones									
Framework	Lead Work Group	Lead Staff	Project	Milestone					
Funding	User Services	Tracy Cook	Increase financial and community support for libraries	achieving this outcome 2. Present a workshop for the audience					
				3. Follow-up with attendees					
				4. Evaluate progress and use to create the next plan and set of mil					
Information Infrastructure	Administration	Jennie Stapp	Org Flattening	1. Maintain ongoing communication with staff					
Infrastructure		Tom Marino	IT upgrades	1. Windows 10					
				2. Server 2008 Migration					
				3. Virtual desktop implementation/Windows 10					
				4. Website Updates - Reorganization/rewrite, Web Acce					
	Information Products	Amy Marchwick	Montana Shared Catalog Cloud-based Integrated Library	1. Audit five configuration areas and reports					
	Froducts	Warenwick	System reporting migration and data standardization (Phase 1)	2. Establish standards and documentation					
				3. Migrate reports to BLUEcloud					
				4. BLUEcloud Central configuration with vendor					
				5. Develop and deliver training materials for report migration					
			Montana Shared Catalog Standardize user sharing groups	1. Establish a Sharing Group Committee with representation fr					
					2020	2021	2022	2023	

Milestones FY2020				Target Completion Date	Completed	On Schedule	Delayed	Not Started
Framework All	Lead Work Group All	Lead Staff All	Additional Staff All		37	71	7	4

Milestones

Framework	Lead Work Group	Lead Staff	Project	Milestone		 		
rmation astructure	Information Products	Jennie Stapp	Digital Public Library of America - Complete and evaluate ebook pilot					
		Jennifer Birnel	New Digital Archive for Montana Memory Project master files	TBD				
		Jessica Edwards	Reporting - Identify and improve strategies for agencywide repor	TBD				
		Joe Tosoni	Review of ArcGIS Server Environment Needs - Enterprise,	твр				
		Kenny Ketner	Audit MSL web applications and prioritize updates	TBD				
			Cadastral Refresh - Interface updates and roll-out/promotion	TBD				
		Rebekah Kamp	Montana Shared Catalog mobile-friendly catalog	1. Test server upgrade to enable responsive design				
				2. Complete debugging, javascript widgets and CSS revisions				
				3. Mobile app put to membership vote				
				4. Mobile profile testing				
				5. Update production				
_				6. Document changes in knowledge base				
	User Services	Amelea Kim	Economic development - Implement and evaluate contract	1. Creation of limited solicitation				
			with economic development	2. Successful selection of vendor		 		
					2020	20	2021	2021 2022

Milestones	FY2020				Towned Connellation Date	Completed	On Schedule	e Delayed Not Started 7 4	
Framework All	Lead All	Work Group	Lead Staff All	Additional Staff All	Target Completion Date	37	71	7	4
Milestones									
Framework Information Infrastructure	Lead Work Group User Services	Lead Staff Amelea Kim	Project Economic development - Implement and evaluate contract with economic development liaison Ready 2 Read Rendezvous	 Deliverables that libraries can use R2R training offered Follow-up with attendees 					
			Young Adult Services Librarian Association train the trainer conference attendance and Montana training	 3. Application of what was learned 4. Evaluation of project 1. Cody and Heather's attendance at YALSA train the trainer event 2. Offering of trainings for librarians 					
		Cara Orban	MTLibrary2Go - Conduct Request for Information/Request for Proposal	 RFI release by RFI scoring RFP release RFP scoring New contract and budget 					
			Resource sharing contracts (including Montana Memory Project)- Conduct Request for Information/Request for	1. RFI release by 2. RFI scoring	2020	2021	2022	2023	

Milestones	FY2020				Completed	On Schedule	Delayed	Not Started	
Framework All	Lead All	d Work Group	Lead Staff All	Additional Staff All	Target Completion Date	37	71	7	4
Milestones	5								
Framework	Lead Work Group	Lead Staff	Project	Milestone					
	User Services	Cara Orban		3. RFP release 4. RFP scoring					
				5. New contract and budget					
		Jennifer Birnel	Big Sky Country Digital Network Local webpage with Digital Publi	TBD					
		Jo Flick	Directors Institute	1. Contract with facilitator is completed					
				2. Planning for workshop is completed					
				3. Institute is offered					
				 Follow-up with attendees is completed 					
			Foundations of librarianship course	1. Creation of modules for librarian course					
			Implement strategic plan pathway continuing education	 Update certification manual with Commission adopted changes 					
			model	2. Webinar for librarians about new pathway	- 1				
				3. Assistance for librarians who follow the pathway					
		Pam Henley	Public Library Board Member Development	1. Increase number of trustees in MLA trustee interest group					
				2. Increase enagement of the group					
				3. Offer trustee workshop					
				4. Follow-up with attendees to see					
					2020	2021	2022	2023	

Milestones	FY2020				Completed	On Schedule	Delayed	Not Started	
Framework All	Lead All	d Work Group	Lead Staff All	Additional Staff All	Target Completion Date	37	71	7	4
Milestones	5								
Framework	Lead Work Group	Lead Staff	Project	Milestone					
	User Services	Cara Orban		3. RFP release 4. RFP scoring					
				5. New contract and budget					
		Jennifer Birnel	Big Sky Country Digital Network Local webpage with Digital Publi	TBD					
		Jo Flick	Directors Institute	1. Contract with facilitator is completed					
				2. Planning for workshop is completed					
				3. Institute is offered					
				 Follow-up with attendees is completed 					
			Foundations of librarianship course	1. Creation of modules for librarian course					
			Implement strategic plan pathway continuing education	 Update certification manual with Commission adopted changes 					
			model	2. Webinar for librarians about new pathway	- 1				
				3. Assistance for librarians who follow the pathway					
		Pam Henley	Public Library Board Member Development	1. Increase number of trustees in MLA trustee interest group					
				2. Increase enagement of the group					
				3. Offer trustee workshop					
				4. Follow-up with attendees to see					
					2020	2021	2022	2023	

Milestones	FY2020			Target Completion Date	Completed	On Schedule	Delayed	Not Started											
Framework All	Lead All	l Work Group	Lead Staff All	Additional Staff All	Target Completion Date	37	71	7	4										
Milestones																			
Framework	Lead Work Group	Lead Staff	Project	Milestone															
Information Infrastructure	User Services	Pam Henley	Transition to Bibliostat	1. Data is migrated to Bibliostat															
				Statistics forms and historical reports are created															
				3. Product go live for libraries															
				 Librarians submit statistics and can use historical reports 															
			Update website for librarians and board members	5. Statistics are successfully uploaded to IMLS															
				1. Resources are updated															
													board members	2. Website is made as user friendly as possible within existing parame					
											3. End user feedback is obtained and acted upon if changes are nee								
		Suzanne Reymer	Gigabit toolkit follow-up planning	1. Analysis of data															
				2. Tell library story about data															
				3. Action plan on addressing deficiencies with hardware and Int															
				4. Obtain resources for addressing deficiencie															
				5. Assist libraries with addressing deficiencies.															
			Virtual reality programming in libraries	1. Research on implementation of VR in libraries															
				2. Create action plan for program															
					2020	2021	2022	2023	· · · · · · · · · · · · · · · · · · ·										

Milestones	FY2020			Taxaet Completion Date	Completed	On Schedule	Delayed	Not Started	
Framework All	Lead All	Work Group	Lead Staff All	Additional Staff All	Target Completion Date	37	71	7	4
Milestones									
Framework	Lead Work Group	Lead Staff	Project	Milestone					
Information Infrastructure	User Services	Suzanne Reymer	Virtual reality programming in libraries	3. Offer session at OFFLINE 4. Deploy VR sets to Montana libraries					
		TBD	Adaptive technologies implementation	ТВД					
		Tracy Cook	Public Library Standards revisior	1. PLSTF Meeting					
				2. 1st Draft of standards					
				3. Review and final draft of standards					
				4. Present draft to Commission					
				5. Public Comment and Administrative Rules process					
			Statewide data driven model/regional RIPL follow-up	6. Adoption of new standards					
				1. RIPL Training					
				2. Follow-up meeting with Colorado State Library					
				3. Create follow-up plan					
				4. Implement follow-up plan					
Partnerships	Information Management	Troy Blandford	Lidar - Implement Statewide Plan rd	1. Develop posters/postcards one-pagers about State Lidar Plan					
	managament	exercise e		2. Apply for USGS 3D Elevation Program Broad Area Announceme					
					2020 2	2021	2022	2023	

Milestones	FY2020			Target Completion Date	Completed	On Schedule	Delayed	Not Started	
Framework All	Lead All	l Work Group	Lead Staff All	Additional Staff All	Target Completion Date	37	71	7	4
Milestones									
Framework	Lead Work Group	Lead Staff	Project	Milestone					
Partnerships	Information Management	Troy Blandford	Lidar - Implement Statewide Plan	4. Develop prototype lidar data delivery system					
	User Services	Amelea Kim	Civic or civil engagement work	1. Meeting of NAC sub-group and staff to identify a path					
				Create an action plan for implementing the path					
				3. Deliverables from the plan are created					
				4. Libraries use the deliverables					
			Crisis Intervention Training at Federations	1. Fall training					
				2. Spring training					
		Erin Fashoway	Grant management tool implementation	1. WebGrants Implementation - Application Development					
		,,		2. WebGrants MLIA Grant Application Testing					
				3. Go Live MLIA Grants Application					
				4. WebGrants - Review Process Development					
				5. WebGrants Administration - Documentation Development					
				6. WebGrants Implementation - Award Management Development					_
				7. WebGrants - Fully Implemented & Maintenance Mode					

1. Printing of posters, etc;

Jennie Stapp Census 2020

Milestones	s FY2020			T	Completed	On Schedule	Delayed	Not Started	
Framework All	Lead All	d Work Group	Lead Staff All	Additional Staff All	Target Completion Date	37	71	7	4
Milestones	5								
Framework	Lead Work Group	Lead Staff	Project	Milestone					
Partnerships	User Services	Amelea Kim	Crisis Intervention Training at Federations	1. Fall training					
				2. Spring training					
		Erin Fashoway	Grant management tool implementation	1. WebGrants Implementation - Application Development					
		rashoway	Implementation	2. WebGrants MLIA Grant Application Testing					
				3. Go Live MLIA Grants Application					
				4. WebGrants - Review Process Development					
				5. WebGrants Administration - Documentation Development					
				6. WebGrants Implementation - Award Management Development					
				7. WebGrants - Fully Implemented & Maintenance Mode					
		Jennie Stapp	Census 2020	1. Printing of posters, etc;					
				2. Training					
				3. Census Week					
				4. Final Census Count Day					
		Jennifer Birnel	Montana Memory Project Collections - reduce the number	1. Collection from remaining 15 . counties , improved collections fro					
		TBD	Volunteer program enhancements and administrati	TBD					
					2020	2021	2022	2023	