

## Fall - 2017 - Bozeman - SCHEDULE-AT-A-GLANCE

	September 7				September 8		
	9:00 am – 12:15 pm		12:15- 1:15 pm	1:15 – 4:30 pm		9 am – 4:30 pm Lunch on your own	
Homewood Suites <b>Ballroom</b>	Stumbling on Success: Library revitalization through community engagement – <i>Christine McPhee</i>		Lunch on	Customer Service: It's in Our DNA, Right? – <i>Lauren</i> <i>McMullen</i>	Bozeman Public	Working Together: Building & nurturing positive relationships with governing	
Homewood Suites <b>Boardroom</b>	Build a Digital Map – <i>Jo Flick</i>	A Tangled Web – Jo Flick & Jennifer Birnel	your own	Crucial Conversations - Paul LaChappelle, MSU Extension	Library Large Meeting Room	agencies & the community – Local Government Center of MSU	
CE Categories: Library Administration Collection Management & Technical Services							

Library Services to the Public Technology

learning.msl.mt.gov