

# Memo

**To:** Montana State Library Commission

**From:** Jennie Stapp, Digital Library Director  
Darlene Staffeldt, State Librarian

**Date:** March 27, 2009

**Re:** Disruptive patron policy

The Commission is asked to review the following draft State Library policy at the April Commission Meeting. Action is requested.

## **Disruptive Patron Policy – Review**

This policy was presented to the Commission for review at the February Commission meeting. Based on feedback received at that time the following changes to this policy have been made:

- 1) References to statutes regarding disorderly conduct were removed. They were replaced with examples of disruptive behavior. Language suggested by Commissioner Funda was included to indicate that the list is illustrative only, and is not exhaustive.
- 2) A question was raised about our legal authority to bar someone from a public building which was originally proposed. We also came to believe that this option did not give patrons the option to change their behavior and it created undue work for our staff who would be put in a position to regularly monitor barred patrons. Instead the procedures direct staff to contact capitol security or 911 to remove patrons from the premises.