

Memo

To: Fulfillment Task Force Members
From: Darlene Staffeldt, State Librarian
Date: November 9, 2007
Re: Interlibrary loan costs in Montana

We have a study in our state publications collection. The citation is *A Study of Interlibrary Loan Activities in Montana*, Economic Consultants Northwest, November 30, 1988. According to this study, "the total average cost of interlibrary loan activities on a per request basis was \$9.32," (The Study, p. 28). This is a weighted cost estimate that includes personnel, capital and operational costs. The average, excluding capital costs was \$7.19. According to the Bureau of Labor Statistics inflation calculator which uses consumer price index figures, a transaction cost of \$9.32 then would cost \$16.38 now and a transaction cost of \$7.19 then would cost \$12.67 now (see inflation calculator at <http://www.bls.gov/cpi/>).