

Library Information Services October and November 2006

Goal One—Content

MSL acquires and manages relevant quality content that meets the needs of Montana library partners and patrons.

- MSL staff continues to ingest into the digital archive a backlog of Montana Bureau of Mines and Geology Open file reports.
- MSL reviewed and renewed the EBSCO fall subscriptions for print and online periodicals.

Goal Two—Access

MSL provides libraries, agencies, and its partners and patrons with convenient, high quality, and cost-effective access to library content and services.

- The digital library staff resumed the monthly hands-on computer-based presentations "Overview of Montana State digital Library Resources and Services for State Government Workers," organized by Outreach Librarian, Julie Klauss. The event takes place at the Library in the Grizzly room and includes presentations on state government publications, using the catalog, finding digital reference materials, accessing electronic journals, NRIS and Natural Heritage Program offerings. On October 26, there were 19 attendees and on November 9 there were 12 attendees from the Departments of Administration, Environmental Quality, Natural Resources and Conservation, Public Health and Human Services, Revenue, Transportation, and Montana Fish, Wildlife & Parks as well as the Public Service Commission. Evaluation responses are recorded for developing specialized training.
- On October 26 and November 9 the Outreach Librarian presented a library overview for the new state employee orientation in the Glacier Room at the Metcalf Building (DEQ). Attendees filled out library card applications. The new Director of the Montana State Historical Society attended the November orientation and added their agency to present at future orientations.
- The Library Systems Programmer/Analyst attended the Internet Librarian Conference 2006 at Monterey in October including the weekend sessions. He focused on access issues and reported on the conference in a blog available at <http://mslstatepubs.blogspot.com/>. He is currently using insight garnered at the conference to inform various LISD efforts.

- The Library Systems Programmer/Analyst worked with the Client Services Assistant to improve access to the Montana Core Collection. See the latest version at <http://msl.mt.gov/spc/core.asp>. Three links were brought back to life. Others were redirected to current publications. The verbiage with each link was shortened and clarified. A search window for the Montana Shared Catalog was added by Tom Marino to MSL Programs Area menu on this and most other MSL pages.
- The Library Systems Programmer/Analyst worked with the Government Information Specialist to redesign the Federal Documents page to make it more user friendly: <http://msl.mt.gov/spc/feds.asp>.
- Library Systems Programmer/Analyst worked with Montana Shared Catalog's administrator to determine how we can directly query the database.
- Library Systems Programmer/Analyst working with the administrative assistant brought the shipping lists page up to date <http://msl.mt.gov/spc/publists.asp>. This is now a monthly task.

OCLC Digital Archive Access Summary OCT – 06
Institution MZB

Accessing	Inst	Inst Name	Inst Location	Number of Object Access Requests	Number of Objects Accessed
MZB		MONTANA STATE LIBRARY	Montana	32	32
IOZ		STATE LIBR OF IOWA	Iowa	4	4
NPRKS		NATIONAL PARK SERVICE	California	3	3
DLC		LIBRARY OF CONGRESS	Dist. of Columbia	2	2
GIS		US GEOL SURVEY, NAT CTR	Virginia	2	2
WYZ		WYOMING STATE LIBR	Wyoming	2	2
CLU		UNIV OF CALIF, LOS ANGELES	California	1	1
EM2		MONTANA STATE UNIV, BILLINGS	Montana	1	1
LUU		LOUISIANA STATE UNIV	Louisiana	1	1
MZJ		MONTANA TECH LIBR	Montana	1	1
ORU		UNIV OF OREGON LIBR	Oregon	1	1
Public		N/A		96	96

Goal Three—Consultation and Leadership

MSL provides consultation and leadership to enable its patrons and partners to reach their goals.

- MSL staff toured 7 state depository libraries to listen to their experience of being a state depository library, to explain the proposed 2007 legislation to modernize the state publications statutes, to explain changes to the state publications distribution system in 2007, and to obtain feedback on the draft for new Administrative Rules of Montana pertaining to state publications. Most depositories understood and were open to the trend of digital only publications.
- The Outreach Librarian presented at the Montana Library Association's annual retreat for members of the Academic and Special Library Division and Public Library Division on October 15 at Chico Hot Springs, Montana. Her topics included useful web development tools, the basic contents for a library web site, and an introduction to RSS, blogs, wikis, and social bookmarking tools.

- The Library Systems Programmer/Analyst joined the Montana Library Association and was appointed Chairperson of the Technology/Internet Cafe Committee for the MLA Conference, April 25-28, 2007 by conference Chairpersons Lisa Mecklenberg Jackson and Judy Hart. Other committee members include our Outreach Librarian, Julie Klauss.
- Outreach Librarian appointed as Entertainment Chair for the 2007 MLA conference.

Goal Four—Collaboration

MSL promotes partnerships and encourages collaboration among its partners and patrons so that their information needs can be met.

- MSL staff participated in biweekly online teleconferences with other participants in the Content Cooperative Project.
- MSL staff met with the Montana State Historical Society staff to discuss program changes affecting state publications.
- MSL staff met to discuss the possible purchase of additional web archiving software and how it compares with the currently licensed Web Archives Workbench.
- MSL staff met with Department of Natural Resources and Conservation staff to discuss concerns about their library resources and information related to the Montana State Agency Library Resources brochure.
- The Library Systems Programmer/Analyst took Director's Station reporting tool training sponsored by the Montana Shared Catalog.
- The Library Systems Programmer/Analyst prepared a report to assist Jim Hill and government IT meetings describing three types of software the state is considering buying.

Goal Five— Sustainable Success

MSL is a well-run organization and a sought-after employer; it is efficient and effective (measured against partner and patron outcomes), and successfully engaged in its ongoing mission.

- MSL hired a metadata/cataloging specialist. She is meeting with various staff to learn current practices and workflow for state publications.
- Library Systems Programmer/Analyst, the Government Information Specialist, and Jim Hill put together a presentation for major state agencies calling for support for the proposed modernization of state library law.
- MSL staff requested and received detailed comments from known satisfied library users about their information needs.