

COSLA
Interlibrary Loan Survey (ILL)

As of 7/26/05 37 states have responded to the following questions.

1. Do you consider ILL a basic public library service? 35 say yes.
2. Is it a basic service according to your state policy? 27 say yes.
3. Does your state require public libraries to provide ILL as a part of public service or resource sharing?
 - To other libraries in state? 21 say yes.
 - To all citizens? 18 say no.
 - To out of state libraries? 28 say no.
4. Do you have a state grants in aid program that provides funds for public libraries? 27 say yes
5. If yes to above, as a condition for receiving funds, do you require no fee ILL to:
 - Library users? 19 say yes
 - Other in state public libraries? 15 say yes
6. Do you have a federal (LSTA) competitive grant program for public libraries? 29 say yes
7. If yes to above, as a condition of receiving funds do you require no fee ILL to:
 - Library users? 19 say no
 - Other in state public libraries? 16 say no
8. Do you have statutory authority over statewide ILL? 23 say no
9. Do you have regulatory authority over statewide ILL? (eg. Have responsibility for administrative rules pertaining to ILL) 24 say no
10. Do your state laws or regulations permit public libraries in your state to charge for interlibrary loan?
 - Each other, 18 say yes
 - Library users – their own, 19 say yes
 - Library users – others, 19 say yes
11. Do your public libraries pass along charges incurred in interlibrary loan to
 - Each other, 19 say no
 - Library users – their own, 21 say yes
 - Library users – others, 13 say yes, 13 say no
12. If you allow charges to be passed to patrons, which ones do your public libraries pass along:

- Postage, 21 say yes
 - Processing fee, 14 say yes
 - Lending institution charges, 22 say yes
13. Do you treat ILL within your state differently than external to state? 21 say yes
14. Do you treat regional ILL differently than external to region? 24 say no
15. The materials our libraries have available locally, electronically and via the web are sufficient to meet our client community's needs. 11 strongly disagree, 15 disagree, 5 are neutral, 3 agree, and 1 strongly agrees.
16. Providing no fee ILL for serious research is acceptable operations expenditure for public libraries. 1 strongly disagrees, 1 disagrees, 2 are neutral, 10 agree, and 20 strongly agree.
17. Providing no fee interlibrary loan for leisure reading is an acceptable operations expenditure for public libraries. 2 strongly disagree, 2 disagree, 1 is neutral, 12 agree, and 19 strongly agree.
18. Interlibrary loan is an outmoded service in the current technological environment. 23 strongly disagree, 7 disagree, 4 are neutral, 1 each agree and strongly agree.