

MONTANA TALKING BOOK LIBRARY COMMISSION					
REPORT STATISTICS YEAR-TO-	Year-to-Date	Year-to-Date			
DATE COMPARISONS	July-Aug03	July-Aug04	Variences	% Change	
PATRONS:	2290	2366	76	3.32%	
Total New Enrollments	40	52	12	30.00%	
Adults	35	48	13	37.14%	
Youth	2	2	0	0.00%	
Juvenile	2	1	-1	-50.00%	
Schools	0	0	0		
Healthcare Facilities & Other	1	1	0	0.00%	
Total New Patron Referrals	28	46	18	64.29%	
Another Patron/relative/friend	7	7	0	0.00%	
Medical Professional	6	2	-4	-66.67%	
Schools	1	1	0	0.00%	
Public Libraries	1	3	2	200.00%	
Public Media	0	1	1		
MT Services f/t Visually Impaired	4	22	18	450.00%	
Healthcare Facilities & Other	9	10	1	11.11%	
OUTREACH:					
Applications Sent	197	71	-126	-63.96%	
Tours Conducted	7	6	-1	-14.29%	
Presentations	28	68	40	142.86%	
CIRCULATION:					
Total Circulation	22928	21594	-1334	-5.82%	
Books	22612	21289	-1323	-5.85%	
Magazines	118	156	38	32.20%	
Newsletters	40	54	14	35.00%	
Descriptive Videos	158	95	-63	-39.87%	
COLLECTION:					
New Book Titles Received	281	305	24	8.54%	
New Book Copies Received	1249	1076	-173	-13.85%	
New Descriptive Videos Received	11	0	-11	-100.00%	
New Magazines Received	0	14	14		
Damaged Books Repaired	937	635	-302	-32.23%	
Warranty Books Returned	107	128	21	19.63%	
MCB Materials Donated to Prison	12	8	-4	-33.33%	
MCB Materials Donated to Historical Society Library	0	1	1		
EQUIPMENT:					
TOT. EQP.OUT>PATRONS	3852	3567	-285	-7.40%	
Loans	194	246	52	26.80%	
Playback Machines	169	217	48	28.40%	
Headsets	22	29	7	31.82%	
Accessories	2	0	-2	-100.00%	
Talking Book Markers	1	0	-1	-100.00%	
New	24	0	-24	-100.00%	
Playback Machines	24	0	-24	-100.00%	

Headsets	0	0	0	
Accessories	0	0	0	
Talking Book Markers	0	0	0	
INTERLIBRARY LOANS:	0	0	0	
MCB Requests	15	7	-8	-53.33%
MT TBL and Patron Requests	19	6	-13	-68.42%
Braille	0	6	6	
PHONE CALLS:				
Incoming Patron Calls	1211	1173	-38	-3.14%
Staff Calls to Patrons	987	1091	104	10.54%
VOLUNTEER PROGRAM:				
New Volunteers	3	2	-1	-33.33%
Volunteer Training Workshops	3	2	-1	-33.33%
Recording Program				
Total Helena Studio Recordings	5	11	6	120.00%
Books	5	7	2	40.00%
Magazines	20	6	-14	-70.00%
Total Prison Studio Recordings	1	2	1	100.00%
Books	0	3	3	
Magazines	1	0	-1	-100.00%
WEBOPAC SEARCHES	414	462	48	11.59%