

MSL LIBRARY & INFORMATION SERVICES DEPARTMENT STATISTICS

Totals for FY02 and FY03

<u>TOTAL REGISTERED PATRONS</u>	<u>Jul-Jun FY02</u>	<u>Jul-Jun FY03</u>	<u>%Change</u>
	2935	3189	+9%
<u>SERVICE TO STATE GOVERNMENT</u>	<u>Jul-Jun FY02</u>	<u>Jul-Jun FY03</u>	<u>%Change</u>
New state employee patron cards issued	119	129	+ 8%
Total state employees registered	954	1083	+ 14%
<u>SERVICES USED BY STATE GOVERNMENT</u>	<u>Jul-Jun FY02</u>	<u>Jul-Jun FY03</u>	<u>%Change</u>
Services used through website			
Visitor Sessions	28,419	41,420	+ 46%
Web/bibliographies downloaded	0	898	
Services through purchased electronic resources			
Sessions on InfoTrac databases	1473	2133	+ 45%
Searches on Reference USA Business	1006	2472	+146%
Searches on State Capital Universe	1195	1071	- 10%
Searches on Environmental Universe	N.A.	2055	
Mediated services			
Reference questions	1113	986	- 11%
Interlibrary Loan	2195	1769	- 19%
Circulation	2025	1791	- 12%
Photocopies from collection	306	275	-10%
Loansome Doc users	16	32	+100%
Current Awareness users	13	24	+ 85%
Training and marketing activity			
Workshop attendees	181	203	+ 12%
Monthly MSL Update recipients	558	951	+ 70%
Welcome message to new state employees	264	570	+116%
Total Services Rendered	38,764	56,650	+ 46%
<u>SERVICES TO MONTANA LIBRARIANS</u>	<u>Jul-Jun FY02</u>	<u>Jul-Jun FY03</u>	<u>%Change</u>
Circulation*	335	397	+19%
Reference questions	254	91	- 25%
Alerts to new info. resources, posted to Wired-MT by LISD staff	71	100	+ 41%
Visitor sessions on web pages for MT librarians	<u>2722</u>	<u>7352</u>	+170%
Total Services Rendered	3,382	8,040	138%
<u>SERVICES TO THE GENERAL PUBLIC</u>	<u>Jul-Jun FY02</u>	<u>Jul-Jun FY03</u>	<u>%Change</u>
Circulation	874	880	+ .07%
Reference questions	<u>2176</u>	<u>1932</u>	- 11%
Total Services Rendered	3,050	2,812	- 8 %
<u>MONTANA STATE PUBLICATIONS CENTER</u>	<u>Jul-Jun FY02</u>	<u>Jul-Jun FY03</u>	<u>%Change</u>
# agency publication liaisons	70	94	+ 34 %
# agency publications received	1090	911	- 16 %
# new titles cataloged	131	402	+207 %
# items distributed to depository libraries	4995	4260	- 15 %
<u>TECHNICAL SERVICES</u>	<u>Jul-Jun FY02</u>	<u>Jul-Jun FY03</u>	<u>%Change</u>
# Items added to print collections	5926	3612	- 39%
# Items withdrawn from print collections	6237	26060	+308%

**circulation figures differ from previous monthly reports because loans to out-of-state libraries had not been subtracted.*