

LISD SERVICE STATISTICS

Fiscal year-to-date

SERVICES TO STATE EMPLOYEES

	<u>Jul-Oct FY02</u>	<u>Jul-Oct FY03</u>	<u>%Change</u>
New state employee patron cards issued	40	36	- 10%
Total state employees registered <i>(active in past 2 years)</i>	875*	990	+13%

Services provided to state employees

	<u>Jul-Oct FY02</u>	<u>Jul-Oct FY03</u>	<u>%Change</u>
Services used through website			
Visitor Sessions	5454	12,709	+133%
Sessions on InfoTrac databases	312	522	+ 67%
Searches on Reference USA Business	358	716	+100%
Searches on State Capital Universe	N.A.	191	N.A.
Searches on Environmental Universe	N.A.	521	N.A.
Reference questions	380	326	- 14%
Interlibrary Loan	645	594	- 8%
Circulation	628	279+ **	
Photocopies from collection	58	98	+ 69%
Current Awareness users	13	22	+ 69%
Loansome Doc users	14	28	+100%
Workshop attendees	N.A.	54	
Monthly MSL Update recipients	N.A.	645	
Welcome message to new employees	N.A.	300	
Total Services Rendered	7,862	17,005	+116%

SERVICES TO MONTANA LIBRARIANS

	<u>Jul-Oct FY02</u>	<u>Jul-Oct FY03</u>	<u>%Change</u>
Circulation	77	54+ **	
Reference questions	86	70	-19%
Alerts to new info. resources, posted to Wired-MT by LISD staff	21	30	+43%
Visits to web pages for MT librarians	493	2451	+397%
Total Services Rendered	677	2605	+285%

SERVICES TO THE GENERAL PUBLIC

	<u>Jul-Oct FY02</u>	<u>Jul-Oct FY03</u>	<u>%Change</u>
Circulation	284	78+ **	
Reference questions	795	743	-7%
Total Services Rendered	1079	821	-24%

MONTANA STATE PUBLICATIONS CENTER

	<u>Jul-Oct FY02</u>	<u>Jul-Oct FY03</u>	<u>%Change</u>
# agency publication liaisons	51	91	+ 78 %
# agency publications received	304	291	- 4 %
# new titles cataloged	3	71	+ 2,267 %
# items distributed to depository libraries	1069	1716	+ 60 %

*adjusted to reflect purged patrons database

**reflects July + manual circls only; Sirsi stats not available