

## Montana Talking Book Library Statistics

<b>PATRON SERVICES</b>	<b>Year-to-Date July01-Feb02</b>	<b>Year-to-Date July02-Feb03</b>
<b>PATRONS:</b>		
<b>Total New Enrollments</b>	316	299
Adults	250	259
Youth	15	14
Juvenile	35	13
Schools	12	6
Healthcare Facilities & Other	4	7
<b>Total New Patron Referrals</b>	87	163
Another Patron/relative/friend	31	40
Medical Professional	3	21
Schools	6	12
Public Libraries	9	13
Public Media	0	0
MT Services f/t Visually Impaired	16	17
Healthcare Facilities & Other	22	60
<b>OUTREACH:</b>	0	
Applications Sent	78	474
Tours Conducted	40	134
Presentations	7	8
<b>CIRCULATION:</b>		
<b>Total Circulation</b>	96150	94963
Books	91295	89850
Magazines	1409	1731
Newsletters	3034	3063
Descriptive Videos	412	319
<b>COLLECTION:</b>		
New Book Titles Received	1203	1370
New Book Copies Received	6489	6189
New Descriptive Videos Received	0	0
New Magazines Received	0	1
Damaged Books Repaired	2889	3284
Warranty Books Returned	310	373

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<b>PATRON SERVICES</b>	<b>Year-to-Date July01-Feb02</b>	<b>Year-to-Date July02-Feb03</b>
MCB Materials Donated to Prison	12	41
<b>EQUIPMENT:</b>		
<b>Loans</b>		
Playback Machines	888	887
Headsets	83	61
Accessories	4	4
Talking Book Markers	18	11
<b>New</b>		
Playback Machines	96	96
Headsets	0	112
Accessories	0	0
Talking Book Markers	20	125
<b>INTERLIBRARY LOANS:</b>		
MCB Requests	75	53
MT TBL and Patron Requests	276	164
Braille	27	71
<b>PATRON PHONE CALLS</b>		
Incoming Calls	5054	5025
Outgoing Staff Calls	4871	3392
<b>VOLUNTEER PROGRAM:</b>		
New Volunteers	11	13
Volunteer Training Workshops	1	5
<b>Recording Program</b>		
<b>Total Helena Studio Recordings</b>	22	25
Books	20	18
Magazines	2	7
<b>Total Prison Studio Recordings</b>	5	12
Books	3	8
Magazines	2	4